



The voice of technology
enabled care



TSA's Ambitions for 2020-2025

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Our Mission & Vision

Drive
transformation of
TEC

**CITIZEN
POWERED
COMMUNITIES**

**Enriching
peoples lives**

New business
opportunities

Population health
for the wider
community

TSA™

We've been looking & listening



We see the TEC market changing

TSA must be relevant to the TEC sector as a whole, not just telecare

Monitoring centres merging to drive growth or reduce costs

Monitoring centres



Some **telecare organisations** have ceased trading

Telecare



Security firms moving in to monitoring market (private funder offer)

Security



Major players entering with integration software/tech offer

Major players



Emerging tech firms: services cover telehealth, telemedicine & telecare

Emerging tech firms



Service providers offer telecare, telehealth, IoT, digital health: broad offer

Service providers



Digital Health market is growing rapidly: £3.3bn in 2017 outperforms 2015 predictions

Digital Health



TSA must adapt to these changes to best support and represent you

Consumer Market
Rising demand for digital health & TEC

Consumers



TSA's focus for 2020



1) Workforce
Development

2) Advisory
Services



4 key pillars



3) Data
Initiatives

4) Marketing
Activity



TSA™



Quality & Improvement Development Programme 2020-2022



TEC market
innovations call for
examination of TEC
quality assurance



Revised approach to
quality & improvement



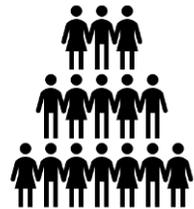
Quality Standards
Framework:
Review, Improve &
Extend



New Quality
Improvement
Programme Board



Special Interest Groups
established
Head of Quality &
Improvement and
Team to be recruited



10482



Quality · Safety · Innovation

Business Strategy 2021-2025

Our focus areas will feed into new Business Strategy

We'll begin to deliver each pillar in 2020

In 2020, we'll also start the development of our new business strategy for the next five years

Mapping out our vision

And how we will deliver it

Involving members & wider TEC sector is crucial in this development process

We'll keep you fully updated

Be involved and help to shape the future



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**IN 2020, TOGETHER
WE ARE STRONGER**

**TEC has The Power To Enrich
the Lives of our Communities**





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Questions and discussion

