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POWERED BY SPECIALISTS

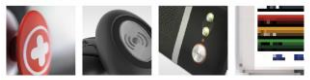
Innovation and Impact Combining People and Technology

2020

Maureen Holmes

Business Development Manager

Scotland and North East



ASSISTED LIVING & HEALTHCARE

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AND DIGITAL BUILDING INFRASTRUCTURES

Innovation and Impact

Our Digital Journey

Timeline

- **2018 Analogue to Digital Pathfinder (BR24,Perth,City of Edinburgh)**
  - Jontek Answerlink (Legrand)
- **2019 Building on the success of the Pathfinder providing Digital upgrades to our Answerlink Customer base – 60% Answerlink Customers IP ready**
  - Jontek Answerlink (Legrand)
- **2020 Unleashing the Digital Premium – Good Governance Institute (GGI)**
  - White Paper (Legrand)
- **2020 Chosen equipment provider- "Test of Change" Program**
- **2020 Live SCAIP Alarm Demonstrations - Daily - UK wide**

Jontek
Aidcall
tynetec

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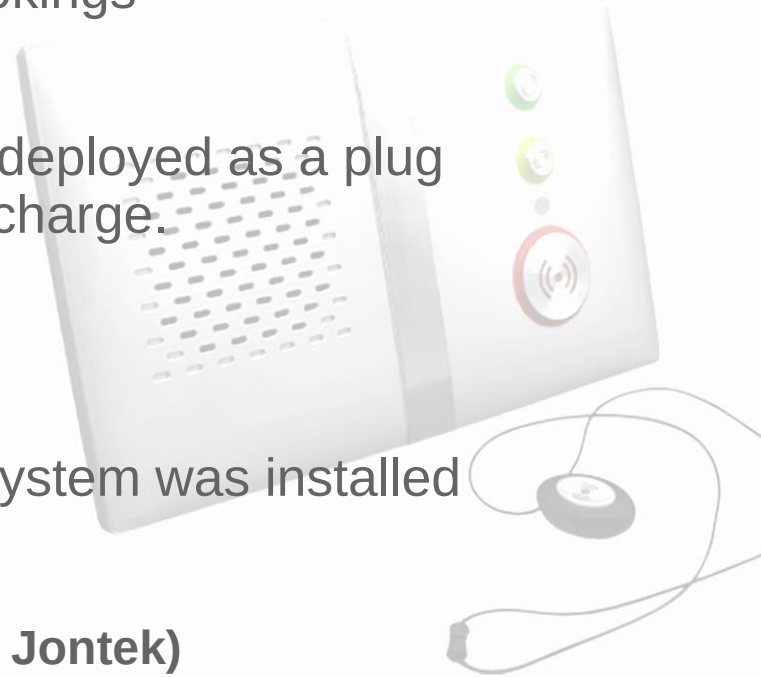
Combining People and Technology

How we have been supporting the Assisted living and healthcare space

- **Online Training and Support (Tynetec)**
  - Remote Training Sessions – Block bookings
- **Reach IP Plug and play (Tynetec)**
  - Reach IP and Touch 2 pendants were deployed as a plug and play option to support hospital discharge.



- **Emergency nurse call systems (Aidcall)**
  - Dragon's Heart Stadium Cardiff
  - Touchsafe Pro emergency nurse call system was installed into several Nightingale field hospitals
- **Handle Calls Anytime Anywhere (Answerlink Jontek)**
  - Remote working module which enables calls to be handled from anywhere.
  - Automated reassurance and reminders modules

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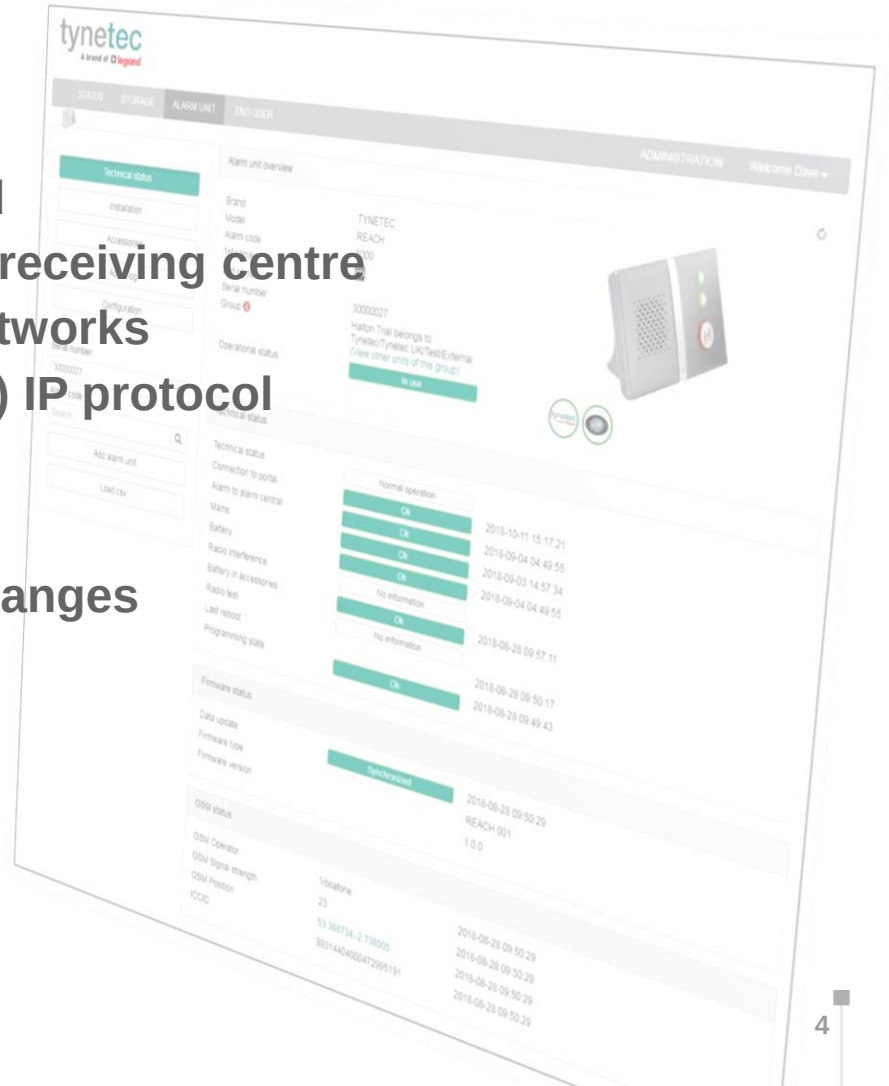
Reach IP & Pulse Cloud Management Portal



Features

- Digital Ready Dispersed Alarm Unit
  - **Always on - permanently connected**
  - **Faster communication to the alarm receiving centre**
  - **Critical connectivity over mobile networks**
  - **Digitally enabled SCAIP (TS50134-9) IP protocol**
- Service Transformation
  - **Technology Always On (heartbeat)**
  - **Remote Programming & software changes**
  - **7 Day Battery Back Up**
  - **Push notification emails (data rich)**
  - **Peripheral programming**
  - **Flexible call sequencing**
  - **Asset management & tracking**
  - **Activity event logging**

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Supporting Hospital Discharge

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"Part of our future plans within the HSCP were to develop implementation of Reach IP units.
Covid 19 has accelerated this programme"

"We were discussing the Covid 19 situation and how we could implement **remote training**, this allowed us to **follow government guidelines around social distancing** and to install equipment quickly and safely"

"Without this the impact could have presented us with delayed **hospital discharge**, **increased hospital admissions** and extended the time before referrals could be installed with **minimum risk**"

Angela Myles
Stirling and Clackmannanshire Health and Social Care Partnership

Supporting Hospital Discharge

Combining People and Technology

"Thank goodness we have the new Reach IP units it has made life much easier for us especially when we can **remotely program** pendants and **post** them through people's doors keeping us at a **safe distance** and **keeping clients safe** at this challenging time."

Kim Summerson Forster
Assistive Technology, Adult Social Care, North Tyneside Council

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Thank you for your time

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