**The Connected Care Platform** 

Using Actionable Insights to Support Better Care Decisions

Paul Berney – CMO August 2020

Anthropos

### Answering the 'what if?' questions



## Anthropos offers a window into the lives of people in your care.



Anthropos



Anthropos

#### **Alerts**



**Something is wrong,** immediate action is required.

Sent via dashboard and email / SMS.

Sent to the care provider, family or call centre

#### **Actionable Insights**

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No immediate action is required, but should be reviewed Sent to the care provider dashboard and family via app

#### **The Alerts**



First morning activity not detected

No movement in high risk area

Door left open

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Wandering

#### The Actionable Insights for families





#### **Meet Dorothy**

- Dorothy is 90 years old.
- Her family live far away.
- She had 3 companionship visits a week from Home Instead
- Family were worried about social isolation
- Care Manager had concerns that Dorothy wasn't coping and was trying to hide this.





#### What did Anthropos see?

The Care Manager combined the Actionable Insights that provided with observations from the CAREGiver:

- Decreased use of the microwave
- Door sensor not triggered for days
- Increased time in bed during the day





#### The Impact of Anthropos

- Factual evidence for the family and office to discuss
- Accepted changes to the care plan
- An increase in care hours
- Dorothy remains in her own home





Are they OK?
Do they need help right now?
Is something changing that should be looked at?

Support people to stay in their own homes



# Give families reassurance & peace of mind.



Better care experience Better care outcomes Better use of time & resources



#### To continue the conversation

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