

## GDS DIGITAL

# ENABLING HEALTHCARE AND DIGI SKILLS DURING COVID-19 jon.reynolds@gdsdigital.com





## **OPAL GDS DIGITAL - SUMMARY**

- GDSD are a "service-integrator" and have a range of complementary solutions including secure connectivity, digital inclusion services, health & care support and remote monitoring.
- We are committed to promoting digital access and services to improve lives, skills and opportunities for all this is achievable through open platforms and support for digital skills.
- We are delivering multiple public and private sector contracts and have been approved on Crown Commercial Service (incl. Covid-19 catalogue of suppliers) and NHS framework contracts.
- During Covid-19 we have been helping professionals and families connect for:
  - video calling for monitoring, reducing social isolation and "shielded outreach"
  - internet access with apps and services for care, health, wellbeing and living support
  - supporting reablement and rehabilitation
  - community engagement, interest groups and social contact

Forest Heath & St Edmundsbury councils





Innovate UK







**G-Cloud** Supplier





of users felt more confident using digital technology

Source: Connected Together project with novate UK, Suffolk County Council, University of Suffolk, Cisco & GDS Digital.















## **COVID 19 AND GDS DIGITAL SOLUTIONS**



Secure wifi & internet access



### Managed, accessible device



Secure Video Calling



Sensors and Monitoring



### **Connect with Family and Friends**



### **Smart Devices**



- Rapid deployment and secure connectivity
- Video calling with care & health professionals through Attend Anywhere and other apps
- Integration with remote monitoring technology to get a holistic view of service user
- Reduce isolation with video and group chat with family and friends
- Message users in the community via our community app designed for public information & social interaction
- Access the web, apps and other online resources
- Build digital skills and confidence for immediate benefit and the future











alesforce consulting partner

access

amazon







## MESSAGING AND COMMUNITY APP

### **Get Your Community Connected**

Native Branded Community App and Messaging Platform.

- Bring Members Together with:
- Feeds and Groups
- Direct Messages
- User Profiles and more
- **Livestreamed Events**

### Manage your Community

- Send Push Notifications
- Schedule Posts
- Managed Content Library
- Events
- Polls

Batc	Batch Actions - All Roots Featured (1) Sponsored (1) Flagged (0)											
	User	Parent	° Title	© Body	© Featured	÷ Likes Count	© Group Count	© Descendants Count	• Hot Score	© Created At		
	<u>Gareth</u>		Hi , it's me	are you free?	NO	0	1	0	9907.88	January 24, 2020 4:16 PM GMT	<u>View Edit Delete Like</u> Ext	
	Jon_Reynolds***	posts/9769218		Thanks Gwen - that's good advice.	NO	0	1	0	9907.77	January 24, 2020 2:53 PM GMT	<u>View Edit Delete Like</u> Ext	
	<u>Qwen</u>	posts/9769223		What does "hacked" mean? Should I be concerned?	NO	0	1	0	9907.77	January 24, 2020 2:53 PM GMT	<u>View</u> Edit Delete Like Ext	
	Jon_Reynolds***	posts/9769223		The latest security features are used in the OPAL platform and this is constantly updated. However if you notice anything strange just a	NO	2	1	0	9908.25	January 24, 2020 2:52 PM GMT	<u>View Edit Delete Like</u> Ext	
	<u>Qwen</u>	posts/9769218		<u>I charge mine</u> over night and I never let it go below 20%	NO	1	1	0	9908.07	January 24, 2020 2:50 PM GMT	<u>View Edit Delete Like</u> Ext	
	Dai_Davies		Can I be hacked?	Can hackers get to my information through the	NO	0	1	2	9908.29	January 24, 2020 2:46 PM GMT	<u>View Edit Delete Like</u> Ext	

## **gds**digital



