



Tunstall

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Agenda

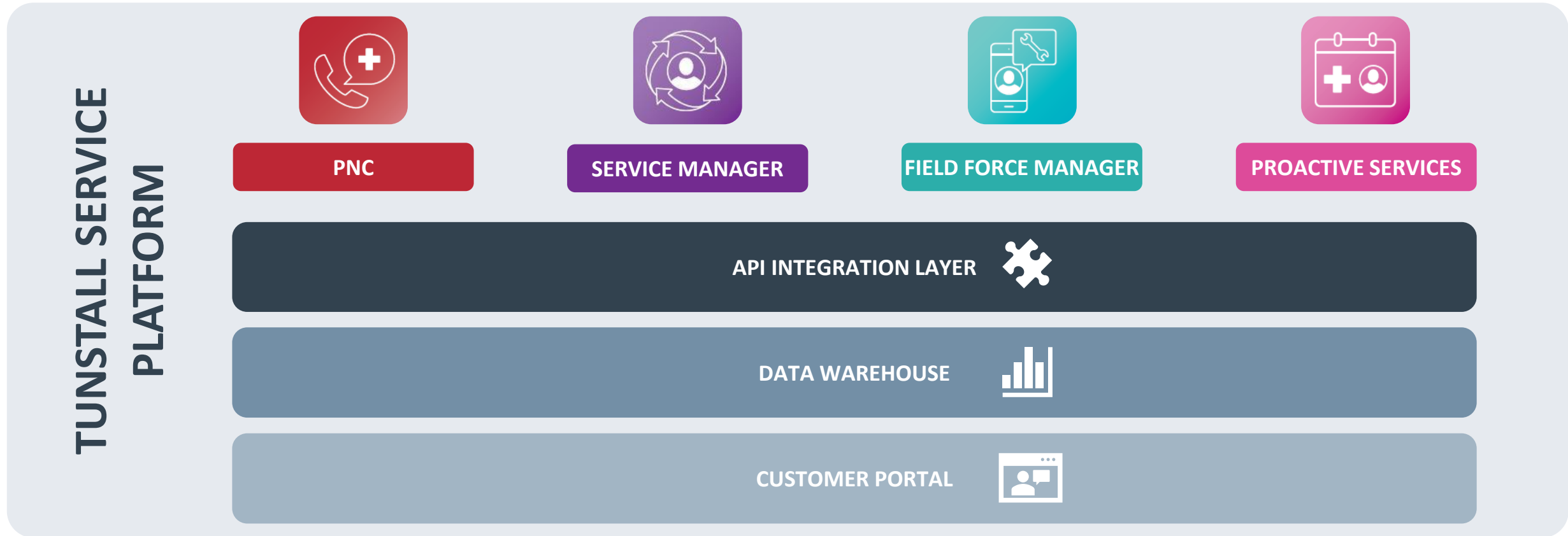
- What is TSP
- TSP Supporting TEC Service Delivery
- TSP IP & Interoperability
- TSP Deployment Options
- Wrap Up & Questions



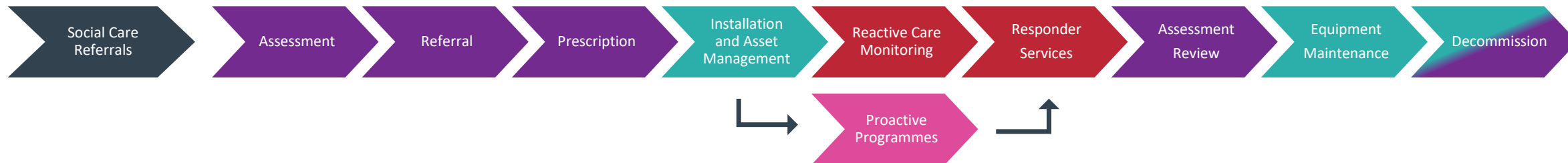
Introducing the Tunstall Service Platform (TSP)

What is TSP?

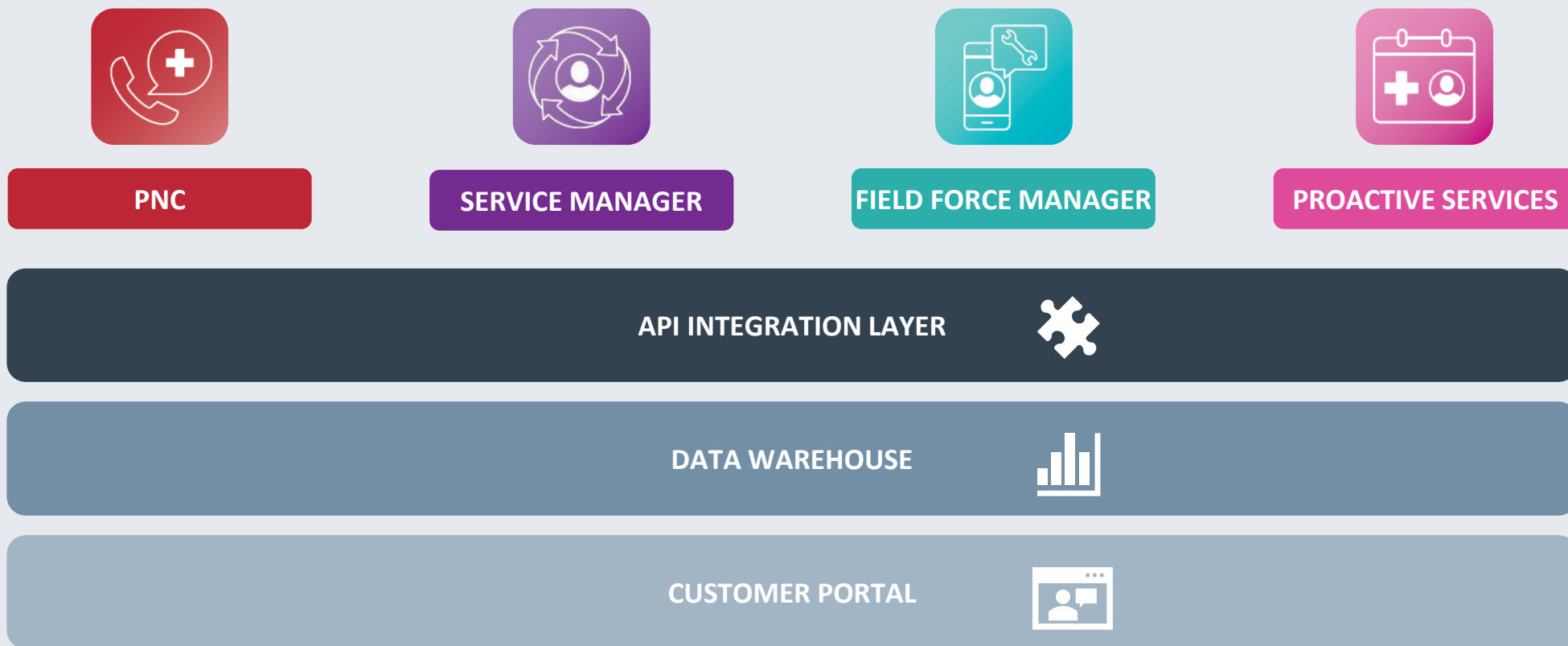
- Market leading suite of integrated modules
- Each module delivers key functionality to drive the platform's capabilities



TSP Supporting TEC Service Delivery



TUNSTALL SERVICE PLATFORM



TSP IP & Interoperability

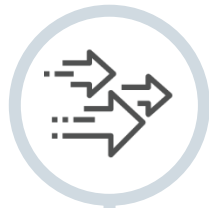
- Converged IP & Analogue platform
- Flexibility to handle IP and analogue dispersed alarms, grouped schemes and mobile devices from multiple providers
- Supports IPACS, MCU, SCAIP, CENELEC and NOWIP 1.6 digital protocols as well as all existing analogue protocols
- Future proofed as new protocols released automatically added to product suite



SYSTEM HEARTBEAT



VOICE + DATA



FASTER



FLEXIBLE



NEW SERVICES



CARE DELIVERY

TSP Deployment & Delivery Options



- Virtual or physical environments with integration to corporate telephony and corporate services
- Location independent working, home working support using thin client technologies, softphones etc.
- Analogue (PSTN), Digital (ISDN) and IP (SIP) telephony capability
- Legacy analogue equipment support
- Comprehensive IP Support and Industry Standards Compliance
- Business Continuity through multiple technical nodes
- All IP Cloud Development with Microsoft

Wrap Up

- Digital has the potential to transform delivery of TEC
- Think about the steps for success:
 - Have you got a 3-5 Year Digital Strategy?
 - Long term aspirations of the service
 - Short term goals and objectives
 - Learn from best practice
 - Test Plans / Scenario Planning
 - Migration Plans
- Talk to us

