

## Data sources

#### Smart Home



Hub



Socket (+ range extender)



Motion, temp, light



Door, temp



Button



Vibration, temp



Smoke

#### White labelled from OEM

Many other devices available e.g. RFID, keypad flood, humidity, C0

Zigbee 3.0 2.4 GHz

### Smart Meter



Electricity



Water

### Mobile device



### Medical devices



Pulse Oximeter



Thermometer



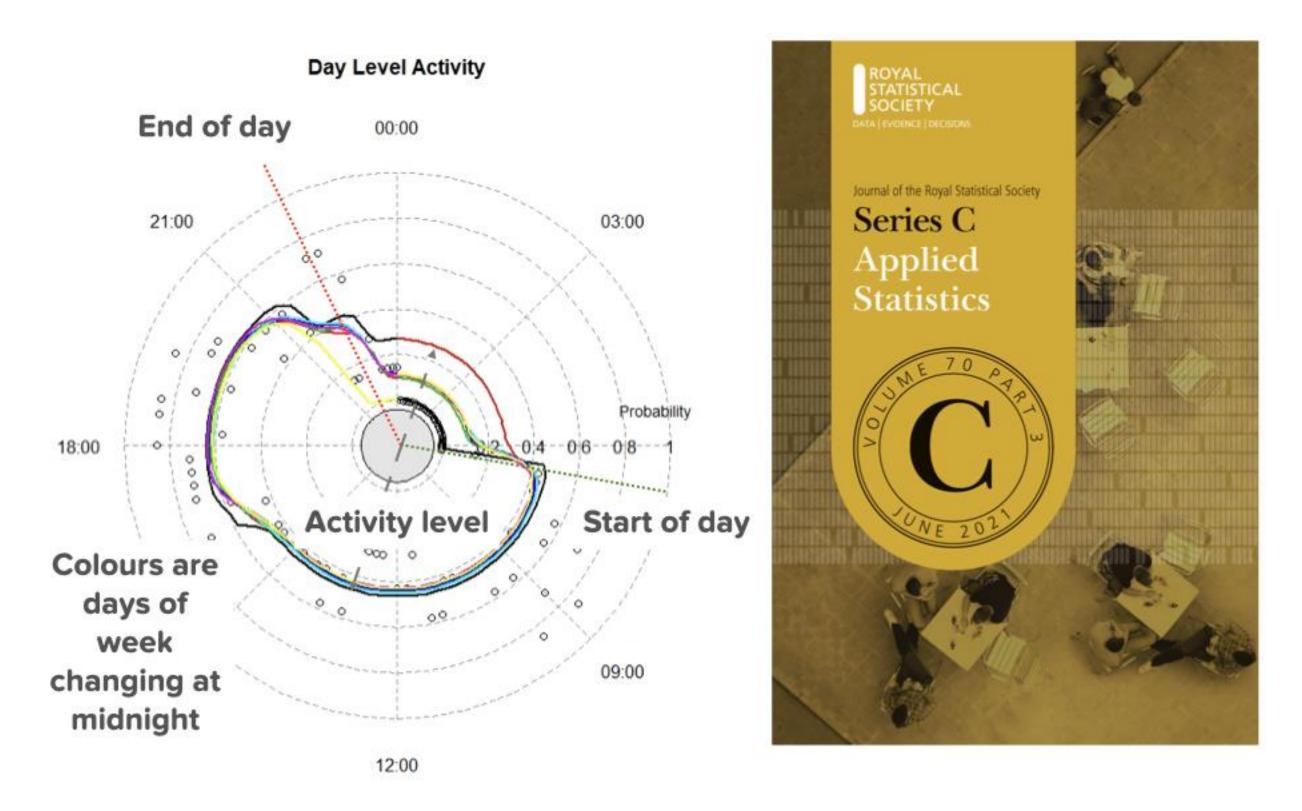
Scales



Blood Pressure

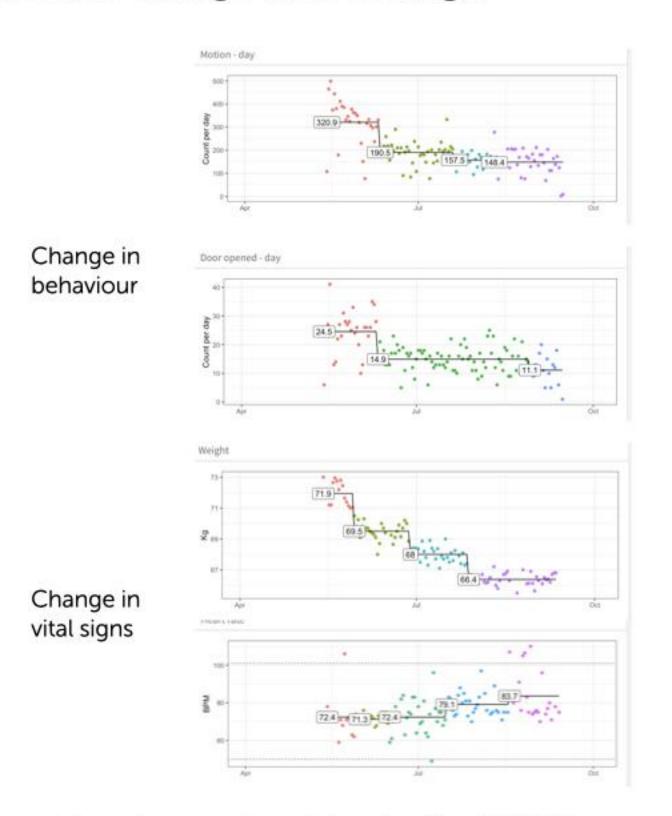
## Our core algorithms enable us to scale

Bayesian Circular changepoint algorithm used to detect daily routine, set baselines for automated alerts.



Development funded by Smith Institute for Industrial Mathematics, supervision by Lancaster University, published by Royal Statistical Society June 2021

Linear changepoint algorithm used to detect shifts in baseline, indicating health issue and/ or need to change alert settings.

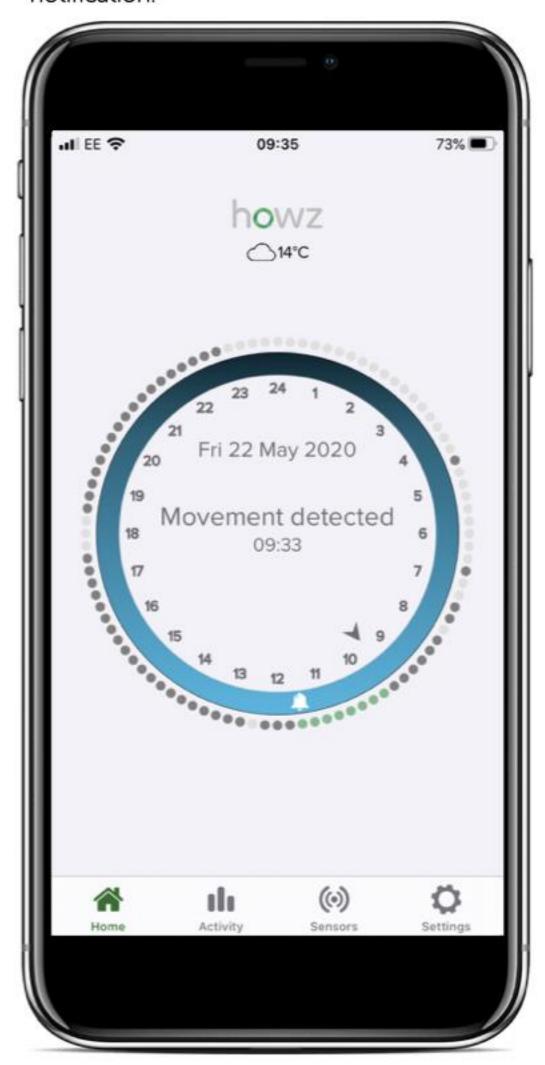


Current development part funded by EPSRC supervision by Lancaster University.



## Mobile app

Shows periods of activity in last 12 hours. Green dots show how long before low activity notification.



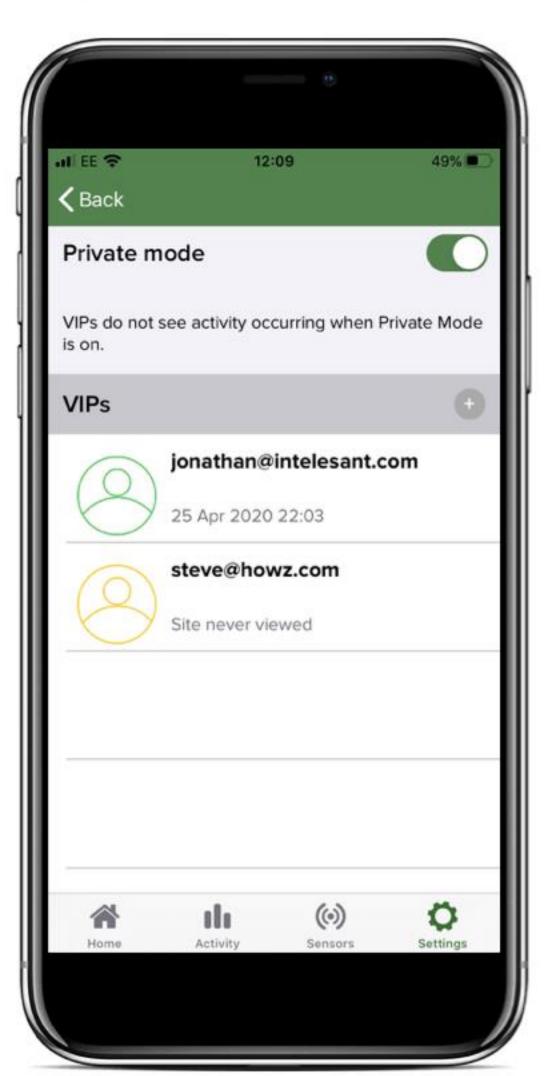
See current status on all data sources



Day's routine from machine learning that sets framework of notifications



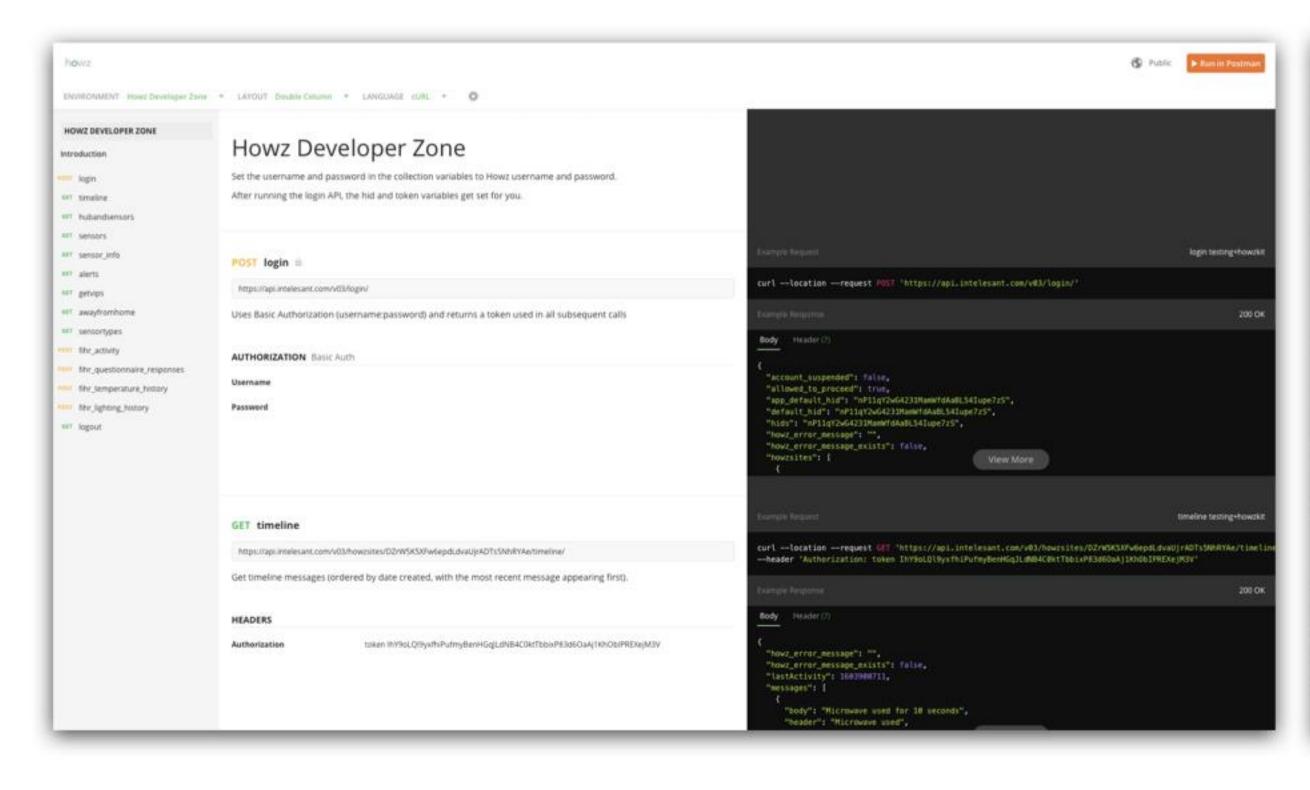
Controls family access and shows when they last looked at data





## Interoperable

### Open API



### Push to Alarm Receiving Centres e.g. Astraline (UMO), Dementia Research Institute





## Key relationships

Research funding



































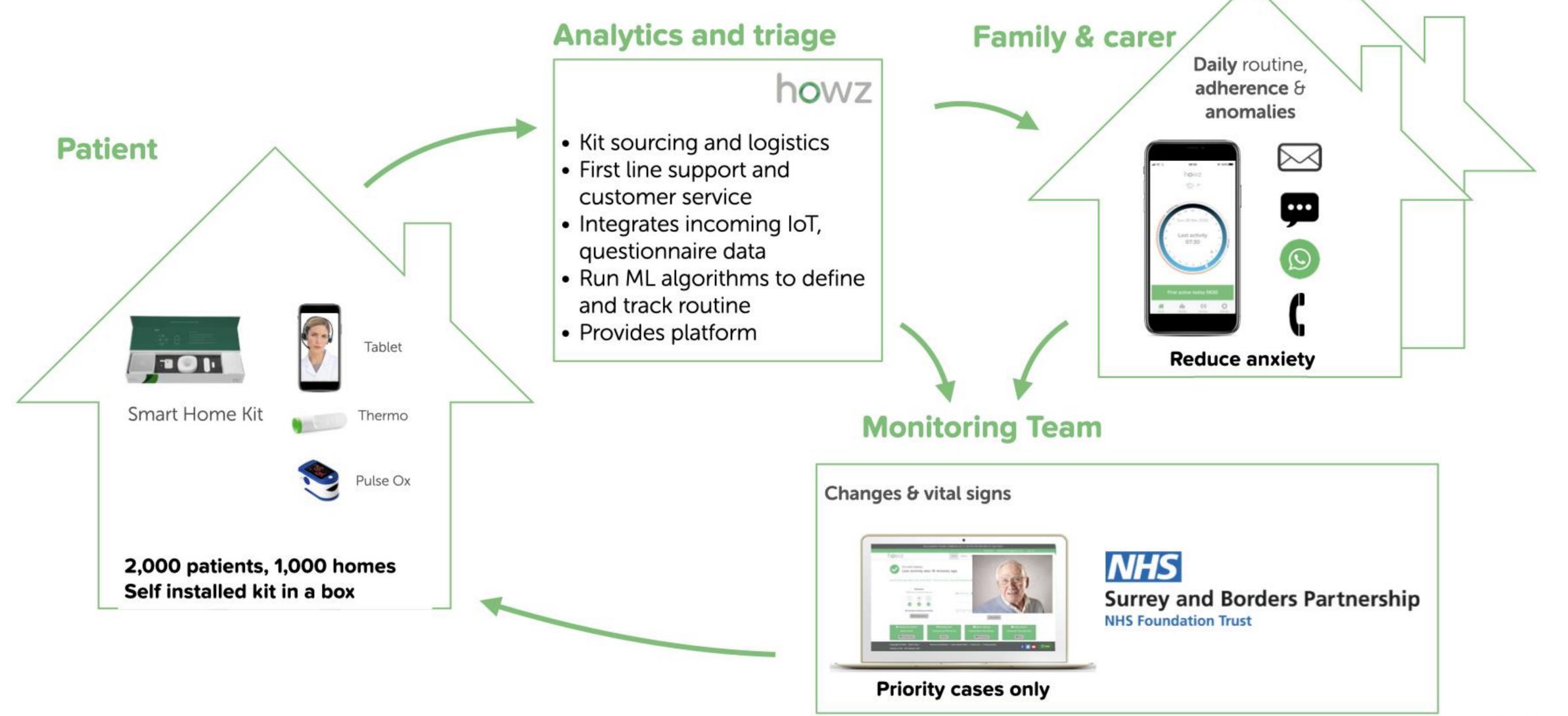








## COVID-19: Family and professionals working together





### How does the TIHM Monitoring Service work?

- Digital devices installed in homes: thermometer; oximeter; tablet; door sensor, movement sensor; smart plug
- Health data collected and analysed(body temp, pulse, blood oxygen saturation, activity in the home)
- Health alerts flagged by technology on digital dashboard and followed up by Monitoring Team
- Monitoring Team clinically led.
- Liaison with social care teams, 111, A&E. Coronavirus testing organised, if necessary













For a better life



### **Detailed Process Map**

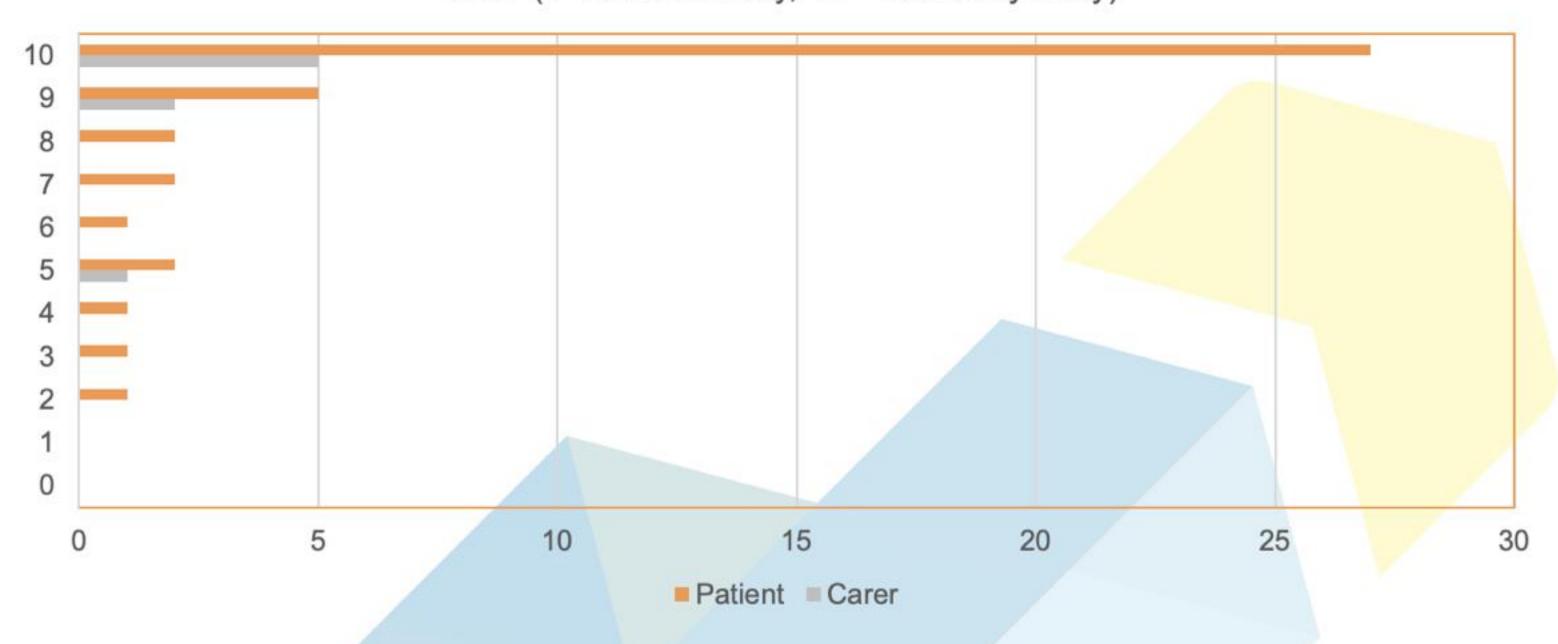


Monitoring Team follows up Self and Professional referral - developing first Howz (technical team) send contact with potential user Referral out devices of the service Howz (technical team) call If alert is flagged on system to talk through device Monitoring Team will Users are monitored 8am installation. attempt contact within 24 8pm 7 days per week This can be done out of hours if hours needed Enhanced monitoring Howz (technical team) are available for on going Organise a COVID Test technical support Monday -Friday 9am – 5pm Referral to GP/111/A&E Referral to SCC or a bottor life No further action needed



### How likely are you to recommend service (0 - not at all likely, 10 - extremely likely)

On a scale of zero to ten, how likely are you to recommend our service to someone else? (0- not at all likely, 10 – extremely likely)



For a better life



### **Testimonials**



- CH, who is 74, lives in Bramley and cares for her husband Russell, who is 83, and has Alzheimer's disease:
- "I think it's amazing. I find it very simple to use, I usually take the readings early in the morning. It's nice to have a safety net. If something did go wrong, somebody will call you and that's a nice feeling to have. It's also reassuring that the Service is monitoring my health too."
- JB, who is 74, lives in Frimley and cares for his wife, Jeanette, who is 73, and has Vascular Dementia and Alzheimer's Disease:
- "I'm very pleased with the response I have received from the Monitoring Team who are very professional. As far as I'm concerned, this equipment is great and I've had no problems at all. It's reassuring how quickly the Team responds if there is a concern about a reading and I'm pretty impressed."

For a better life



# Summary

Self install is viable and desirable

Human contact remains essential to be clinically safe

Customer support needs to be delivered by specially trained staff

howz Thank You



louise@howz.com