CareDrop

part of the connected health group

COMBINING HEALTHCARE & TECHNOLOGY DELIVERING HOMECARE 2.0

HomeCare 2.0

- Combining physical care with technology to promote greater independence and manage workforce capacity effectively
- Improve person centred care, flexibility and choice
- Promote self organising and social wellbeing teams as the future model
- Support the development, training and upskilling of staff offering attractive career paths
- Deliver an outcome based approach rather than time/task focused





Connected Health aims to help to reinforce the system and reduce hospital congestion, enabling those acutely and chronically ill to remain at home for longer and to assist with early discharges from hospital by combining physical care with technology.

CareDrop – Outcomes

- Improved discharge rates for local hospitals
- Significantly lower readmissions to hospital
- •Significant improvement in patient flow
- Improvements to Client wellbeing and early re-enablement
- Reduced potential for infection, loss of mobility, psychological distress for the Client
- H2H services ensure a quick urgent non-delayed discharge response to free up hospital beds and emergency services.
- Rapid Response Teams provide care for 20 to 30 Patients per day
- ✤For each Acute night saved the Trust* is paying less than 10%* of the cost of hospitalisation.

*Based on Northern Ireland - at an average hospitalisation cost of £550 per night. The cost can often be higher if the patient is stuck in a high dependency unit.





INTELLIGENT CARE AT HOME



Connected Health have range of products and services which can enhance the Client experience, improving wellbeing whilst promoting independence. All products are assessed through Connected TEC's Living Lab, using a bespoke homecare assessment tool and grading that all technology must meet before being piloted and implemented in the community.

They include but are not limited to:

• Evondos

Pacsana

AirCeption

•Wellbeing Monitoring Tools e.g SWEMWBS, GHQ-12

Social prescribing





HOMECARE 2.0 | SERVICE USER OUTCOMES

100% of clients received a <u>Social</u> <u>Prescription</u> or <u>Well-Being</u>

Referral

61% <u>Reduction</u> in Client Care hours due to flexibility and internal assessment opportunities

50% of clients discharged from the pilot due to <u>Rehabilitation</u>

75% of clients Mood

& Well Being scores increased (Indicating a good level of subjective mental well-being among clients) **92%** of clients scores increased in <u>Patient</u> <u>Activation Measures</u> (Indicating clients feel a good level of involvement and control in their health & care)

77% of clients now have internet access through our <u>'Get Online Scheme'</u>







Client Testimonials

"I ended up in hospital during the pandemic and Connected Health ensured that I was discharged at the earliest possibility so I could recover at my home." (Mr J)

"I used to be frightened to be alone in case I fell, now I have the use of PacSana I feel more confident & secure knowing someone is monitoring my safety" (Mrs M)

"I was very isolated since my husband passed and am no longer able to drive, Now my carers come to take me out shopping and for coffee and can stay for couple of hours to chat with me and have tea. I also joined a day centre and get out to that once a week" (Mrs G)

"I used to require 2 carers, and didn't have the strength to transfer myself or mobilise, now I can independently transfer myself and require the assistance of 1 carer." (Mr S)





Family Testimonials

"I am overwhelmed by the amount of support, resources and service my mother has received from this company. After the passing of my father this program has gave her independence and opportunities to reengage in her community." (Mrs. J – Son)

"I am so happy with this service, the girls have went above and beyond for us, I was unable to have any down time before, now my wife has developed trusting relationships and can stay with staff and go with them on outings independently. It has helped us tremendously." (Mrs. D Spouse)

"We had given up hope and were very distrusting of care companies due to previous endeavours. We have never had experienced this type of support or compassion from a company before, It is has greatly improved our quality of life." (Mr. W Spouse)





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