Embedding digital: A mindset shift for everyone

Mat Taylor



How confident are you that staff have the tools and skills to deploy digital solutions?



Research points to a lack of ^{1,2,3:}

- Skills or confidence
- Time to upskill
- Necessary tools
- Buy-in at senior levels 'permission' to tackle barriers

Reducing Burden

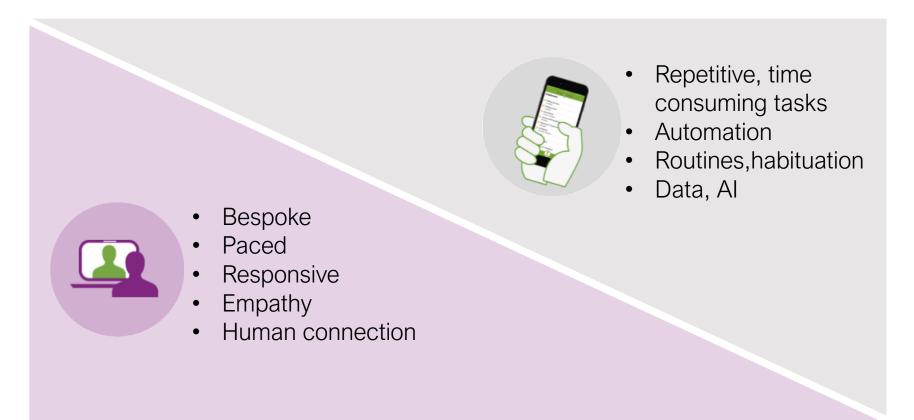
- Health Education England and Royal College of Nursing (2017), 'Improving Digital Literacy, NHS'. The Kings Fund (2018), 'Digital change in health and social care' Timmus (2019), 'An investigation of digital diagnostic tools to introduce NHS staff to digital capabilities'
- 1. 2. 3.







The Future is Hybrid Care: Understanding the human/tech balance



DIGITAL

HUMAN

BRIDGING THE OUTCOMES GAP

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"When digital transformation is done right, it's like a caterpillar turning into a butterfly, but when done wrong, all you have is a really fast caterpillar." George Westerman, MIT Sloan Initiative on the Digital Economy

Thank You

Questions?

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