



# Embedding digital: A mindset shift for everyone

**Mat Taylor**

**How confident are you that staff have the tools and skills to deploy digital solutions?**



## Research points to a lack of <sup>1,2,3</sup>:

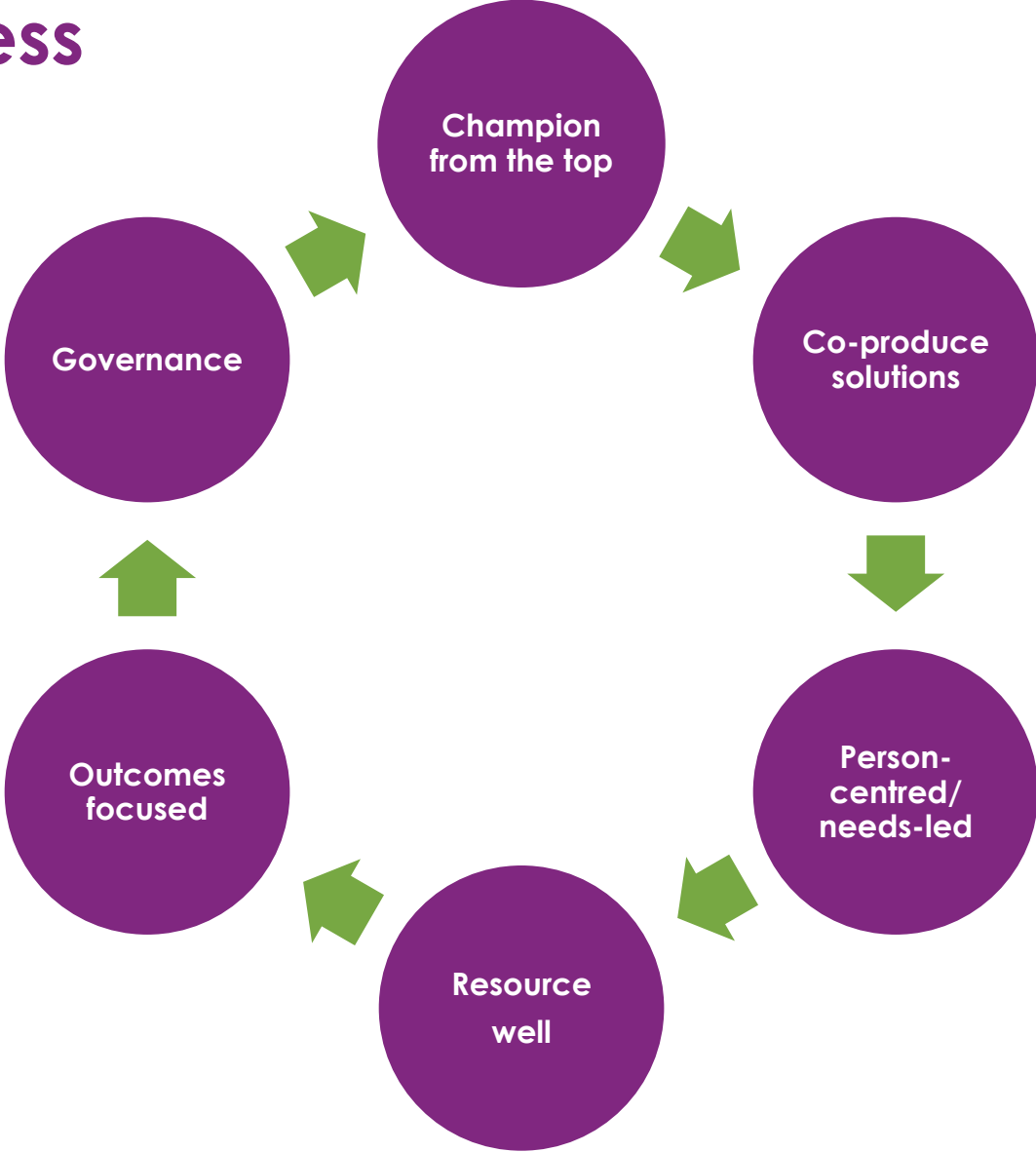
- Skills or confidence
- Time to upskill
- Necessary tools
- Buy-in at senior levels - 'permission' to tackle barriers

### Reducing Burden

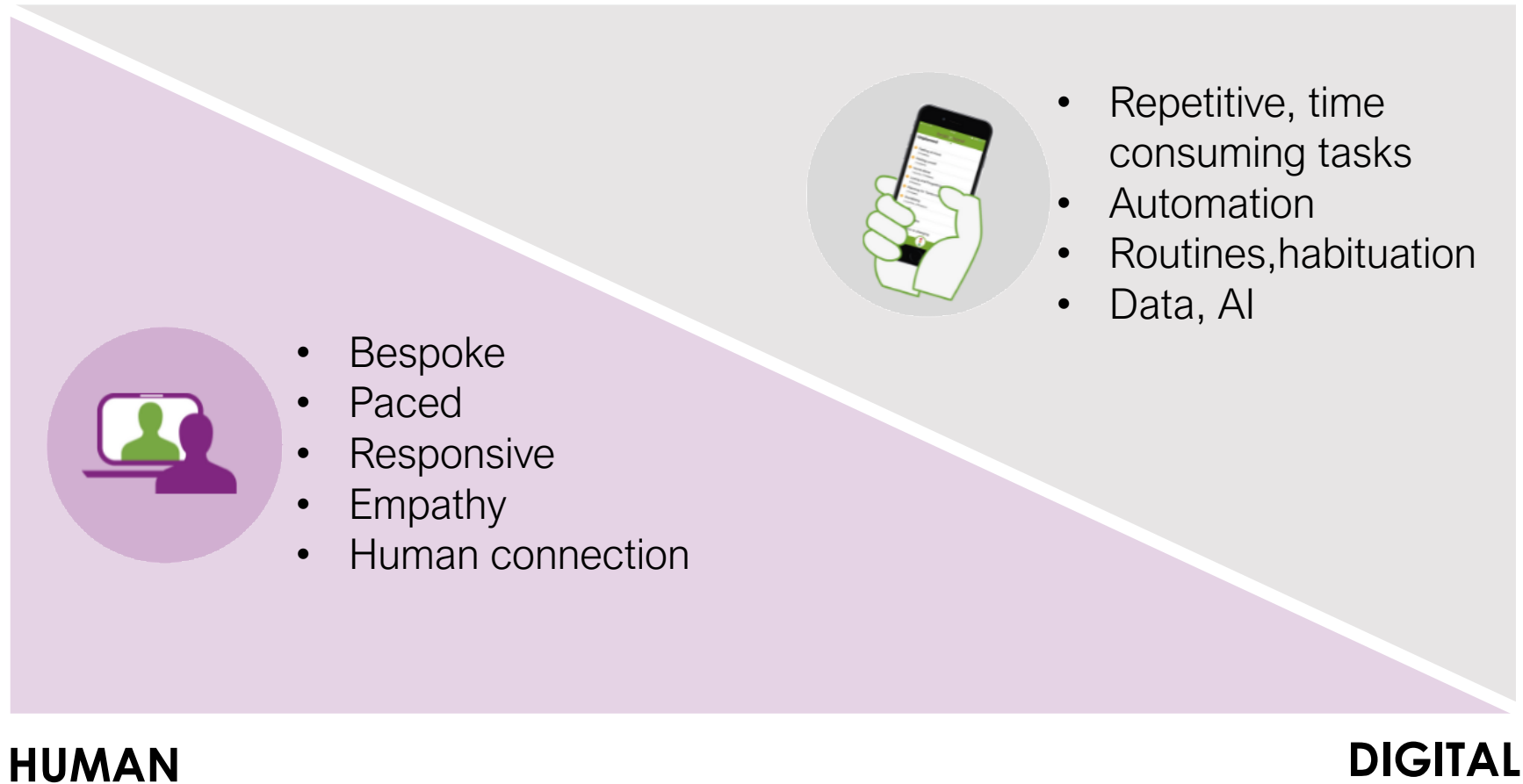
1. Health Education England and Royal College of Nursing (2017), 'Improving Digital Literacy, NHS'.
2. The Kings Fund (2018), 'Digital change in health and social care'
3. Timmus (2019), 'An investigation of digital diagnostic tools to introduce NHS staff to digital capabilities'



# Positioning teams for success



# The Future is Hybrid Care: Understanding the human/tech balance





A hand is shown pointing at a document that contains various charts and graphs. The entire image is overlaid with a semi-transparent purple gradient. The text 'BRIDGING THE OUTCOMES GAP' is centered in white, bold, uppercase letters.

# BRIDGING THE OUTCOMES GAP

# A centralised approach to Information Governance?



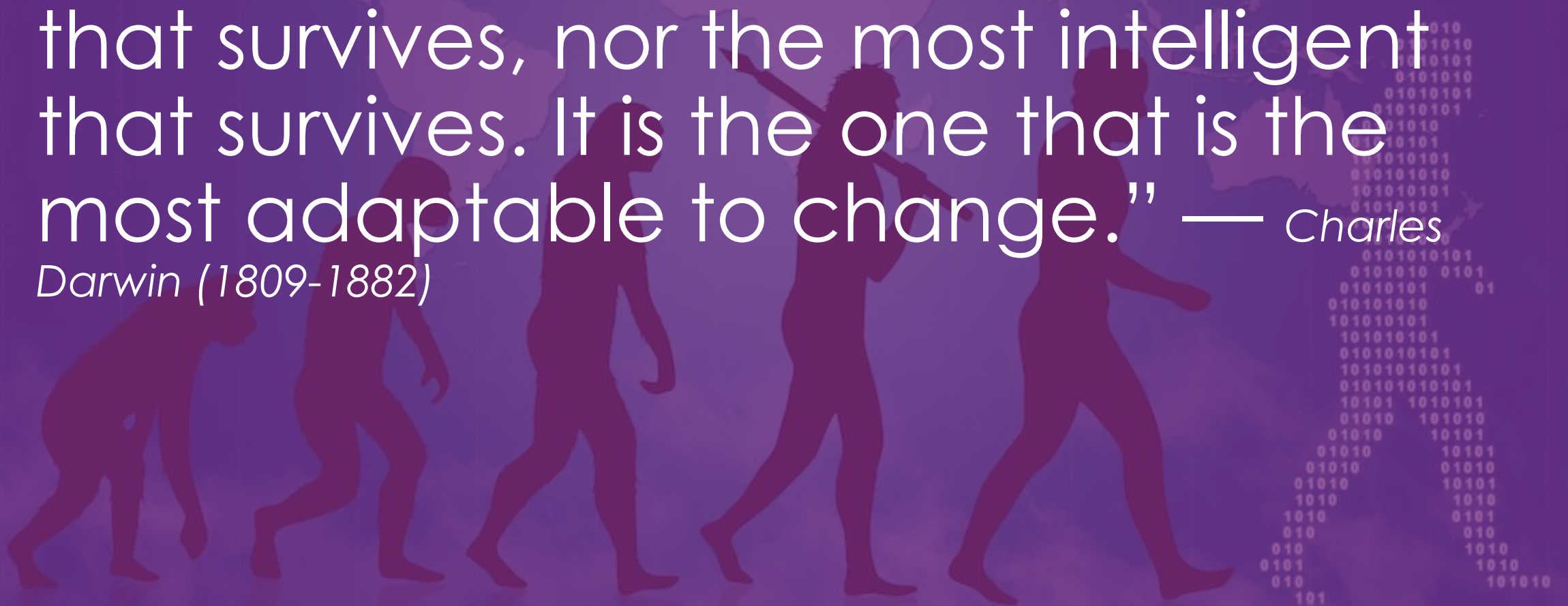


“When digital transformation is done right, it’s like a caterpillar turning into a butterfly, but when done wrong, all you have is a really fast caterpillar.”

*George Westerman, MIT Sloan Initiative on the Digital Economy*



“It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change.” — Charles Darwin (1809-1882)



**“Think of digital transformation less as a technology project to be finished than as a state of perpetual agility, always ready to evolve.”**

*Amit Zavery, VP and Head of Platform,  
Google Cloud*



# Thank You

Questions?



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