

# Introduction to Careium

Andrew Pickup, UK Country Director



**UK BUSINESS** FORMED FROM THE ACQUISITION OF 3 LONG ESTABLISHED, SUCCESSFUL AND WELL-RESPECTED TELECARE **BUSINESSES** 



wel



being

# careium

- 240,000+ connections
- 600+ employees
- 700+ local authority and housing providers
- 20,000+ private customers
- Fully digital platform
- ISO 27001, 14001, 9001



PART OF A LARGER PAN-**EUROPEAN BUSINESS, WE** LEVERAGE BOTH **TECHNOLOGY EXPERTISE** AND **EXPERIENCE** TRANSITIONI NG TO DIGITAL



Market Leading PositionMarket Presence

- Market leading position in Sweden (40%), Norway (40%), UK (15%) and Netherlands (10%)
- Acquisitions and our rebranding to Careium signals a focus on integrating technology and service delivery
- Clear vision: "all our users live a richer life, feel confident, secure and cared for"

## Full range of products and services for local authority, housing providers and consumer markets

Social alarms – In-home



Mobile social alarms – Out of home Alarm receiving centres Welfare checks, condition calls Responder services incl. personal care











#### End-to-end digital journey

SO 27001

EAU VEI

#### Technology agnostic

### Interoperability

## Preventative agenda

- Co-developing solutions with customers tailored to local needs
- Partnering with technology and care providers to deliver



# Enjoy the conference