

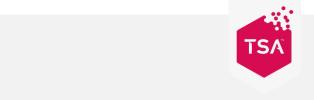
Personalisation in Action-Housing

**Alyson Scurfield**Chief Executive

**March 2022** 









# **Panel for Innovation**

#### **Partnerships:**







## Adaptable

Able to adapt to changing user needs and technological advances

## Quality focussed

In designing products, systems and services to ensure 'fit for purpose'

#### Preventative o----

Focused on prevention rather than reactive models

#### Person-centred

Putting the person first to give control over own environment, care and support needs etc.

### Outcome-focussed

STAPPI

Principles

Improve health & wellbeing to improve quality of life or maintain independence

#### Inclusive

Reduce digital, health, income inequalities to enable active involvement in home, local community or networks

Co-produced

Involving people to co-create

solutions to inform how they

Cost-effective

Offer value for money and

benefit both to individuals

but also to workforces in local

housing and care economies

Choice-led

Enabling access to more

needs and wishes

options that meet individual

Interoperable

Ability to integrate and work

to meet individuals' diverse

needs and aspirations

across systems and platforms

want to live their lives



#### BUILDING TECH INTO HOMES TO IMPROVE CHOICE & CONTROL



46, physical disabilities and lives in supported living service

Before moving in, high dependency on support workers

High levels of supervision, lack of independence

Residents involved in building design

Specialised and personalised technology woven into each apartment

Enhances residents' choice, control, freedom and quality of life

Staff time is more effective, providing more personalised care

#### **Christian's wellbeing and independence improved:**

Avoided: Extra support & care

Saved: £412.82/ week support worker costs





# MEET CHRISTIAN

A VERY
PERSONAL
STORY

#### SANCTUARY SUPPORTED LIVING

# BUILDING TECH INTO HOMES TO IMPROVE CHOICE & CONTROL

# 1 In

# Involving residents early on

- Design, operational & assistive technology teams consulted with residents
- Residents helped to set outcomes, design, specification



#### **Technology**

- Assistive technology infrastructure at heart of design plans
- Future proof cabling & power supplies throughout
- Sensor access tools in lift, front door, flat doors
- Tech control over music, TV, warden call, windows, curtains
- Bespoke controls personalised for each resident

#### 3

#### **Benefits**

- Independence & control increased
- Confidence & wellbeing improved
- Access to community is greater
- Reduced dependency on services such as GPs
- Staff time used more efficiently
- Assessed as 'Outstanding' by CQC
- More positive, traditional family interactions enabled



# **Session Contributors**



Lisa Daughtrey

Key Account Manager Legrand Care



Jeremy Porteus

Chief Executive Housing LIN



Trevor Salmon

**Unpaid Carer** 



Nathan Downing

Director of
Membership &
Consultancy
Services

TSA



Joe McLoughlin

Managing Director
Astraline