



TSA™

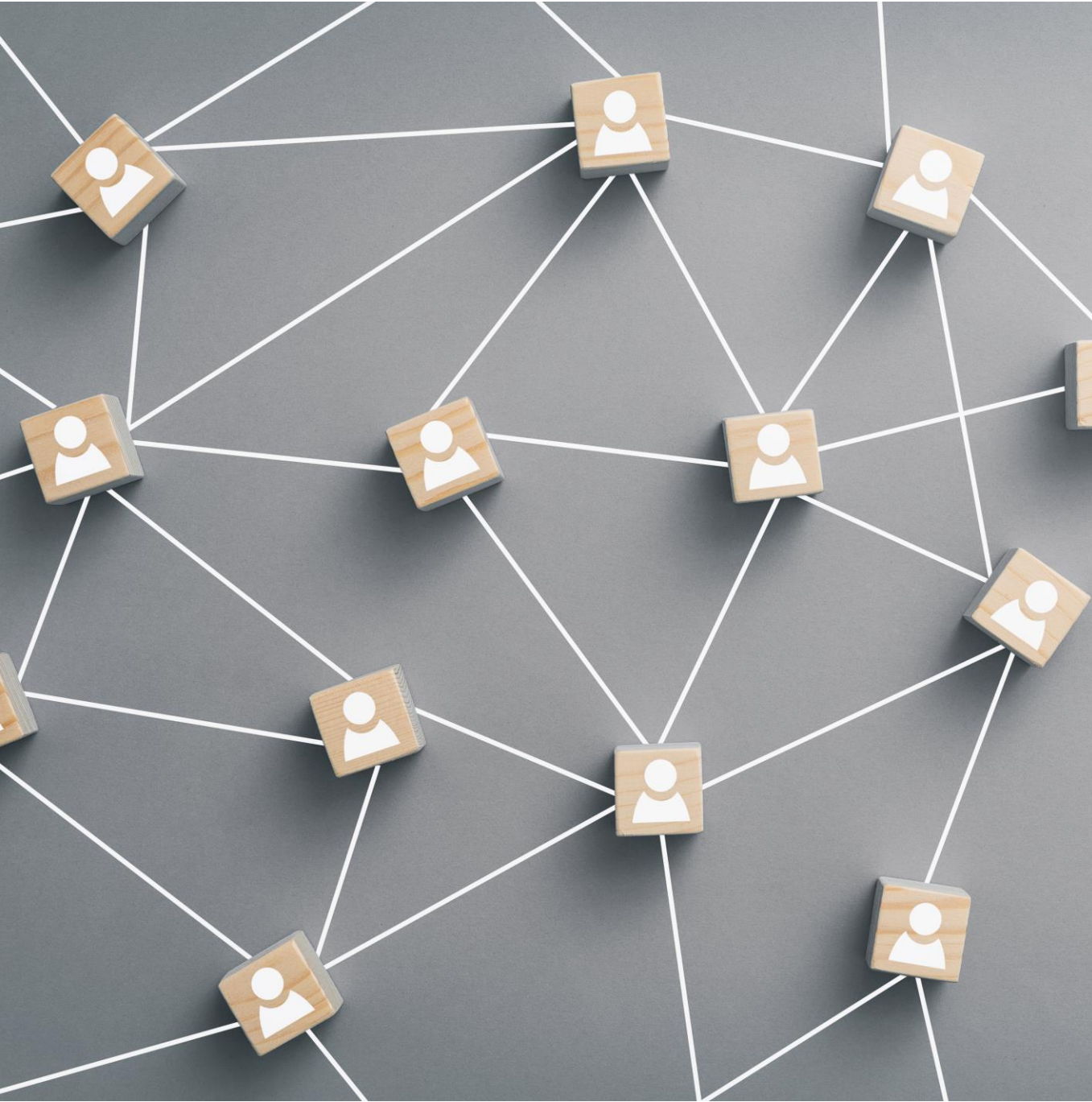
# Personalisation in Action- Housing

**Alyson Scurfield**  
Chief Executive

**March 2022**



unlocking  
personalised  
outcomes



# Data People Partnerships







# Technology for our Ageing Population: Panel for Innovation



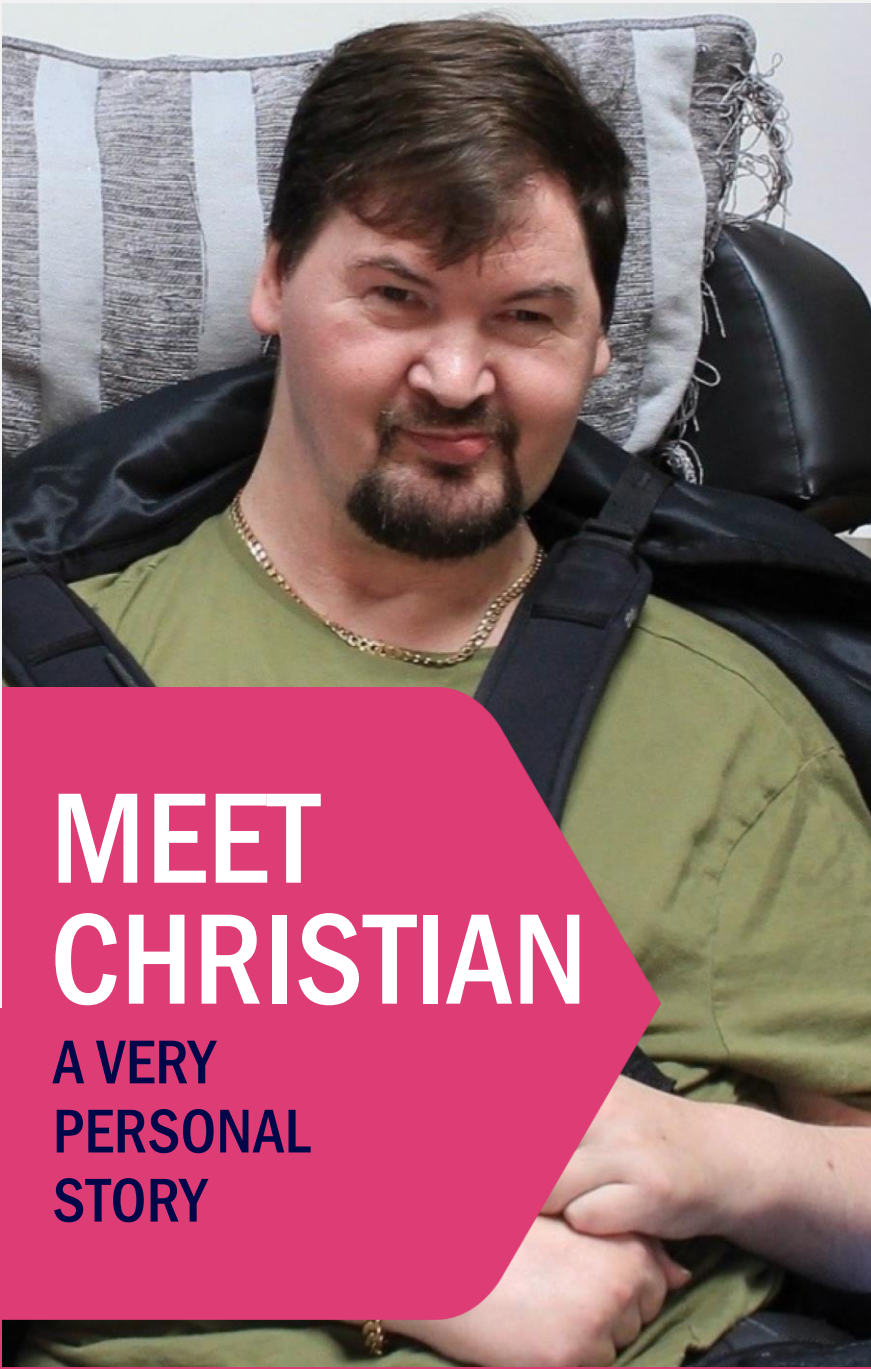
### Partnerships:



The voice of technology enabled care



## BUILDING TECH INTO HOMES TO IMPROVE CHOICE & CONTROL



# MEET CHRISTIAN

A VERY PERSONAL STORY

46, physical disabilities and lives in supported living service

Before moving in, high dependency on support workers

High levels of supervision, lack of independence

Residents involved in building design

Specialised and personalised technology woven into each apartment

Enhances residents' choice, control, freedom and quality of life

Staff time is more effective, providing more personalised care

### Christian's wellbeing and independence improved:

Avoided: Extra support & care

Saved: £412.82/ week support worker costs



# MEET CHRISTIAN

## A VERY PERSONAL STORY

---

### SANCTUARY SUPPORTED LIVING

## BUILDING TECH INTO HOMES TO IMPROVE CHOICE & CONTROL

---

1

#### Involving residents early on

---

- Design, operational & assistive technology teams consulted with residents
- Residents helped to set outcomes, design, specification

2

#### Technology

---

- Assistive technology infrastructure at heart of design plans
- Future proof cabling & power supplies throughout
- Sensor access tools in lift, front door, flat doors
- Tech control over music, TV, warden call, windows, curtains
- Bespoke controls personalised for each resident

3

#### Benefits

---

- Independence & control increased
- Confidence & wellbeing improved
- Access to community is greater
- Reduced dependency on services such as GPs
- Staff time used more efficiently
- Assessed as 'Outstanding' by CQC
- More positive, traditional family interactions enabled

# Session Contributors



**Lisa  
Daughtrey**

Key Account  
Manager  
Legrand Care



**Jeremy  
Porteus**

Chief Executive  
Housing LIN



**Trevor  
Salmon**

Unpaid Carer



**Nathan  
Downing**

Director of  
Membership &  
Consultancy  
Services  
TSA



**Joe  
McLoughlin**

Managing Director  
Astraline