

Future Smart Homes & Digital Schemes

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Innovation Stage



**unlocking
personalised
outcomes**

TSA

The International Technology Enabled Care Conference 2022
28-29 March

Voice your opinions using @TSAvoice #iteconf22

astraline a partnership for living

TSA Code of Practice Accredited Organisation

#LoveWhereYouLive
#LoveHowYouLive

johnniejohnson HOUSING
living longer, living better

A close-up photograph of a person sitting in a wooden chair. The person is wearing a white long-sleeved shirt under a dark jacket. Their right hand is resting on their lap, holding a pair of glasses. They are wearing several rings on their fingers. The background is a plain, light-colored wall.

Astraline and Johnnie Johnson working together

Our Mission

To enable our residents and customers to stay independent at home for longer

An overview of what we're working towards.

- ✓ Understand our residents and customers and get closer to their needs
- ✓ Appraise/use emerging tech and model benefits realisation into each implementation upfront
- ✓ Capture and combine data sets so we 'know'/support our customers with decisions on health housing and care
- ✓ Make living easier through building design and low-cost interventions

7,052 residents living with us

1,688 General Let homes

781 Leasehold homes

2,446 Independent Living homes

“There are decades where nothing happens; and there are weeks where decades happen”

Vladimir Ilyich Lenin





DIGITAL READINESS OF RESIDENTS AND COLLEAGUES

59% of our Independent Living (IL) customers without internet access
13% of our IL customers would like support with their digital skills, an 189% increase on the previous years survey (Pandemic Effect)

48% of General Let/Leasehold customers have said they would welcome some additional upskilling support – our IL customers of the future

We want 100% of colleagues to have gone through a digital upskilling programme by 2024

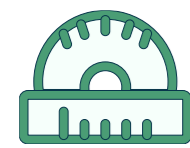
How are we aligning to
TAPPI Principles?

Person Centred



Design Specification

MoSCoW Prioritisation



Technology Framework

The end of one-size-fits-all



Data

Combined people and asset data for true insight



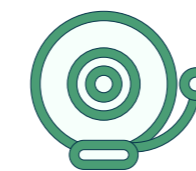
Are you interested in testing products and services that could help people live longer, better, and more independent lives in their own homes?

Interoperable



Digital

What do we mean by 'open' protocols?



Connected Care

Powered by secure technology and rich data sets to provide the optimum level of care



'Lifeboat' Service

'Enjoy yourselves its later than you think'

Co-produced



Design Tools

Is it Useful, Usable, Desirable?



Human-Focused

Enabling our customers to #lovewheretheylive with services that flex as/when their needs change



People make the world go round

Residents, Family, Informal Carers, healthcare professionals in lockstep

Inclusive



Ethical

Research Ethics Committee
Equality, Diversity and Inclusion
(E,D&I)



Population Health

Identify and respond to digital, health
and income inequality



Transparent

Safe and secure home, a personalised
Service Offer and costs

Thanks for Listening

@TECSDirector

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