



# Risk Management: Where Next?

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# **Risk Management Next Steps**

**Respond to Impact of 2021 Risk Survey**

**Toolkit for Risk Management**

**2022 Risk Survey (July-Aug)**

**Quality Standards Proposals on Risk Management (Oct)**

# 2021 Risk Survey: WHERE TO FOCUS OUR EFFORTS?

1. Interoperability
2. Digital Propositions
3. Personalized, Preventative and Proactive Care
4. Co-production
5. Data
6. Cyber security



**POLL NOW  
Your Vote Counts!!**

# Toolkit for Risk Management

Key Risk Index reporting

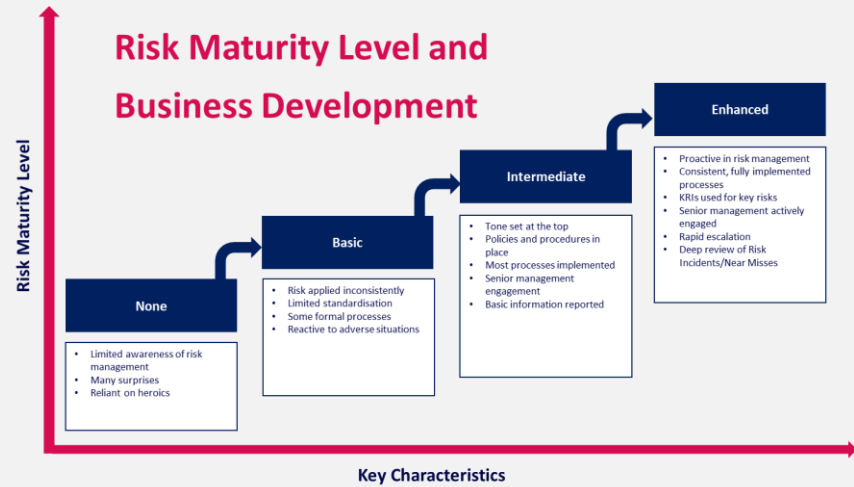
## Risk Impact - Mapping Matrix



Risk Register

ISO3001:  
details and  
mapping

Management  
Processes  
e.g. Incident  
Escalation



| RISK INCIDENT ESCALATION                         |  | Rating |
|--|--|--------|
| <b>Incident Information</b>                      |  |        |
| Incident Reference:                              |  |        |
| Incident Title                                   |  |        |
| Incident status:                                 | Open / Closed  |        |
| Incident Description:                            |  |        |
| Date Incident Identified:                        |  |        |
| Date Distributed:                                |  |        |
| Incident Owner:                                  |  |        |
| Risk Champion                                    |  |        |
| Confidential i.e. NDA in place:                  |  |        |
| <b>Business Impact</b>                           |  |        |
| Impacted Business Areas / Customer(s):           |  |        |
| Incident Category                                |  |        |
| Incident Impact                                  |  |        |
| <b>Root Cause Analysis</b>                       |  |        |
| Root Cause:                                      |  |        |
| <b>Actions (to close or manage the incident)</b> |  |        |
| Action Description                               | Actions already undertaken to address immediate issue/root cause   |        |
|  | <ul style="list-style-type: none"> <li>Proposed Actions (provided by individual raising risk incident):</li> <li></li> </ul> |        |



**Thank you**

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