

TSATM

Resilience of Technology-Enabled Care Services

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Chief Executive, TSA



TSA Membership Support:

- **TSA Virtual Surgeries** - next round of surgery sessions for Service Provider members only, will have a dedicated section to discuss new end-end resilience guidance.
- **Dates of Virtual Surgeries:**
 - Thursday 2 November 10am-12pm
 - Tuesday 14 November 10am-12pm
 - Tuesday 21 November 10am-12pm
- **One to one membership support calls** in response to any questions in relation to guidance for all members who require further clarification.
- **An FAQ document**, which we will distribute on 28th September.

The Practical Steps to Compliance:



With the main guidance designed to be your detailed navigational tool in the intricate world of TEC resilience, this accompanying document: ‘Practical Steps to Compliance’, encapsulates the essence of our larger guidance document in an easy-to-understand format - distilling crucial terms, strategies, and insights and a step-by-step approach to help you on your journey.

Quality Standards Framework Certified Members – Support & Next Steps:

5th September 2023: Consultation period of the End-to-End Resilience ending

12th September 2023: Quality Standards Framework scheme change feedback webinar

12th November 2023: Quality Standards Framework audited compliance commences

Followed by: Continuous learning and development

How to Engage With Us:



Charlotte Dugdale
Head of Membership
Services

Get in touch with Charlotte and her team:

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Visit the website: www.tsa-voice.org.uk**