



Preparing the TEC Workforce for a Digital Future

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Chief Operating Officer



A Strategy for our Workforce

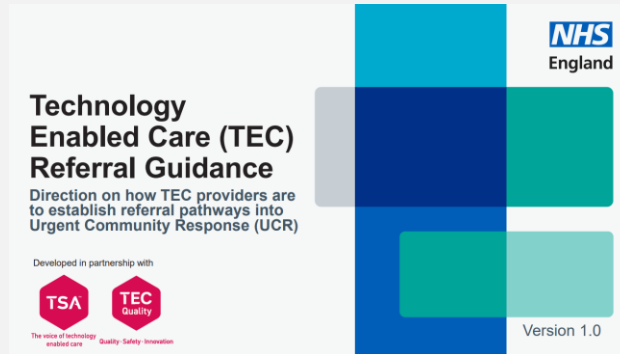
Empowering the
future workforce
with technology



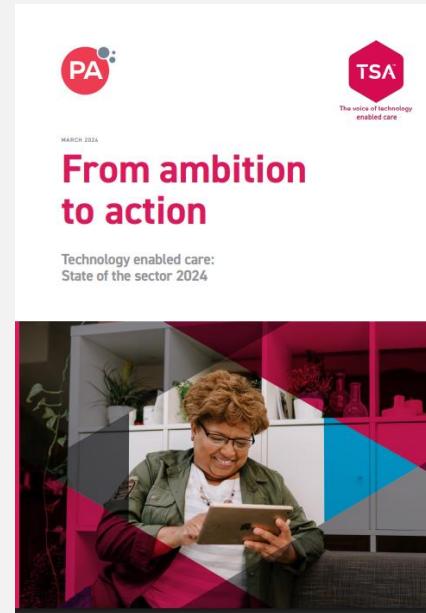
Attract & retain: New tech skills
Train: digital, data, technology and AI
Transform: Invest, skills and roles

Recent publications

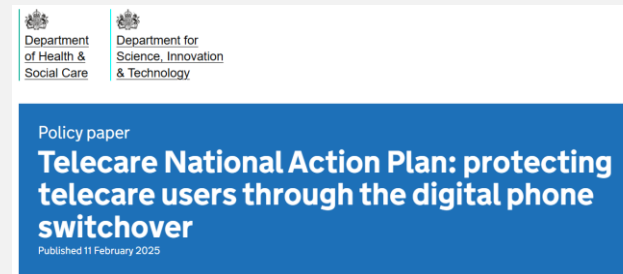
TSA



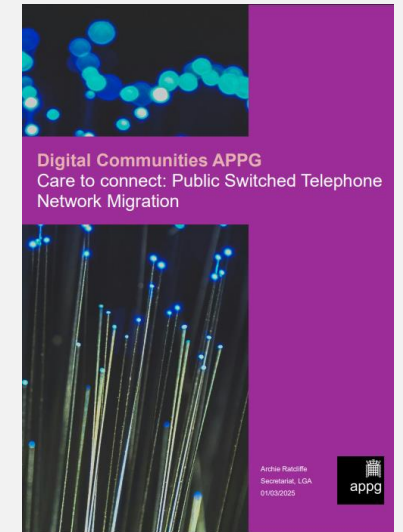
'Ensuring all of the workforce are aware of relevant processes and pathways'



'half of respondents from adult social care surveyed believe there is either no or low understanding of TEC across the workforce'



'Existing operational procedures, staffing and skills will be impacted by this transition'



'recommended that all service providers and suppliers are certified to TEC Quality's QSF'

A black and white photograph of a young Black woman with braided hair, wearing a light-colored polo shirt and a lanyard, smiling warmly at an elderly white woman with short white hair and glasses. The elderly woman is sitting in a patterned armchair and smiling back. The background is a simple room with vertical wood paneling.

A Workforce Strategy for Adult Social Care in England: One Year On

**Jane Brightman – Director of Workforce Development,
Skills for Care**



You (QSF Certified Organisations) said

“We want professionalisation of sector roles”

“Provide context for learning – so learners understand why they are undertaking the content.”

“Provide support for improving recruitment and retention”

“Ensure fairness for all learners.”

“Ensure the learning has impact and is robust.”

TEC Quality's Response



**Delivers
compliance
and
competence**

**Professionalises
TEC roles with
CPD recognition**

**Mitigates
risk**

**Built on robust
Higher
Education
learning design
principles**

Your Workforce's Feedback

“Concise and well presented, the information was given in a way that was **easy to understand** as it was broken down into multiple sections then expanded on.”

Medequip

“The course was engaging and well presented. It was easy to follow and i **enjoyed the knowledge checks** throughout”

East Riding of
Yorkshire Council

“The most valuable part was all of it i specifically thought it was nice to hear the call”

Anchor

“Learning about other areas outside of my current role to get a wider understanding on how TEC services work collaboratively”

Lincolnshire
Housing
Partnership

Testing Partners:





TSA's Response

Virtual Home

Relevant, real-world simulation training

E-learning modules with scenario-based learning



Virtual Home's Impact

**Shaping the
future of the
workforce**

**Increased TEC
referrals**

**Consumer
awareness**

**Better
outcomes for
people**



Thank you