

Housing Learning and Improvement

Unlocking personalised outcomes: a prescription for better housing

TSA/Housing LIN theatre, Housing 2023 Manchester, 27 June 2023

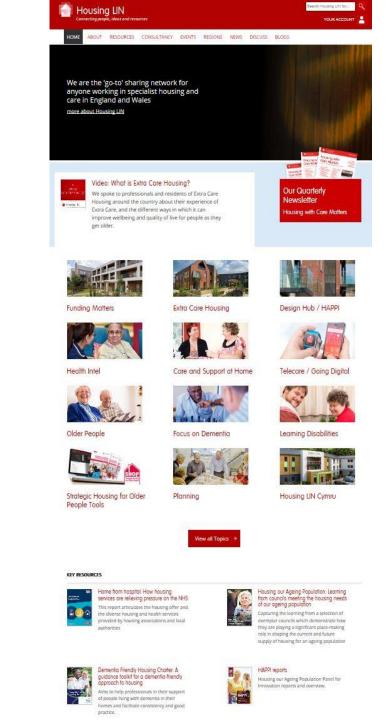


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Knowledge Exchange – Ideas Lab

- Our 'free to use' activities largely supported by a mix of crowdfunded & some consultancy work
- Sophisticated network bringing together housing, health and social care professionals in England, Wales and Scotland to exemplify innovative housing solutions for older and disabled people
- Recognised by government and the housing with care sector as a leading *Knowledge Exchange* on specialist housing & independent living
- Online HAPPI Hour webinars and networking
- *Ideas Lab*: We connect people, ideas & resources to inspire, inform and improve the range of contemporary housing choices that enable older and disabled people live independently

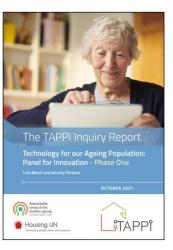




At a glance: what's happening nationally?

- Technology for an Ageing Population: Panel for Innovation: 10 TAPPI principles centred on personal outcomes and system improvements
- Independent Housing for Older People Task Force: Examine the evidence base for boosting supply of specialist housing and come up with recommendations
- APPG on Housing and Care for Older People: building on the 10 HAPPI age-friendly 'care ready' design principles, new Inquiry on rejuvenating outdated sheltered housing, including retrofit for tech-enabled housing and care, climate change / decarbonisation agenda
- Adult Social Care White Paper: additional levers for integrated care, and greater choice and control?

"Every decision about care is a decision about housing"





People at the Heart of Care
Adult Social Care Reform White Paper
PMO Philodophysical Care Published December 2011



What high impact 'dividends' should you be looking for?

- Reducing reliance on domiciliary care
- Delaying admission to residential care
- Preventing hospital readmissions
- Supporting a transfer of care
- Reducing carer breakdown
- Assisting with managing the consequences of falling
- Supporting medication compliance
- Risk stratification to identify care
 interventions





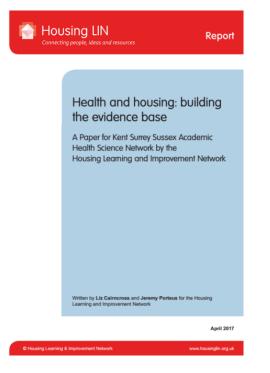
Where can housing make a difference around health and care outcomes?

To stop people entering system

- Public Health exercise, eating, drinking, etc
- Health Care the right treatment & preventive measures (stroke recovery or falls prevention)
- Information and Advice to support self care / management

To reduce demand within the system

- Recovery, re-ablement, recuperation
- Right level of health care at home/out of hospital
- Partner with community-based organisations and housing *Wider environmental solutions*
- Better housing choices, energy efficiency, fuel poverty, telecare, aids & adaptations, equipment & advice







Building a community chest – 'CollaborAGE'

- *Citizen activation:* experts by experience and self-advocacy eg. community empowerment, self care and anatomy of resilience
- Social prescribing: self-directed support and personal (health) budgets eg community circles, homeshare, volunteering/befriending
- *Outcome based:* Capabilities approaches to health and care eg NEF's 5 ways. quality of life improvements and system efficiencies
- Choice & control: Co-production and citizen-led commissioning eg user led organisations
- *ABCD:* Community development and building social capital eg community builders, Village Agents
- Partnership working: Networked models of care eg community connectors, collaborative care networks, LAC





Housing – too task orientated, needs to become more outcome focussed

- Specialist housing delay move to costly residential or nursing care
- *Housing support* to prevent homelessness, support wellbeing
- Mainstream housing design quality and accessibility (such as HAPPI and TAPPI) to offset future health and social care costs
- Home improvement agencies and handyperson services deliver aids and adaptations that can reduce hazards, falls, fuel poverty, support hospital discharge, reduce hospital readmissions
- Environmental health tackle chronic disrepair and environmental conditions that can lead to a long term condition (mental health), disease (COPD) or increased health inequality
- Regeneration and renewal promote sustainable health outcomes via health neighbourhoods/age-friendly communities
- Spatial planning support housing growth and link to strategic local needs eg ICBs, JSNAs, NHS estate strategies



Thank you





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