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Making insight-driven, preventative, and personalised outcomes a reality

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Head of Assistive Technology

June 2023

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Independence

To support users to remain living independently for as long as possible

Reassurance

To provide reassurance to family, friends and carers via the app

Insight

Joining up data to provide insight on an individual's wellbeing, to an enable a preventative approach to care

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Drivers of change across TEC sector

1. **Person centred**
2. **Outcomes** focussed
3. **Integration**
4. Increased focus on the **home**
5. Power of **Communities**
6. **Need/Demand** increase
7. **Capacity** – people and financial resources are constrained
8. **Digital transformation**
9. Increasing focus on **prevention**

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The shift to preventative and personalised services

Traditional alarm services

Reactive only (alarm)
Intervene to minimise consequences
Business friendly
Mainly professional staff involvement
No use of data
Analogue or digital connectivity
Only social alarm frequency devices
Deficits model of Care
Closed and proprietary
Equipment based model
Discrete service models

Access Assure

Proactive and reactive (alerts &alarms)
Intervene to prevent event
Consumer friendly
Expand circle of care – family & friends
Insight derived from data
Digital first
Social alarm, IoT and BT devices
Strengths based model of care
Open & Interoperable
Services based model of care
Integrated service model

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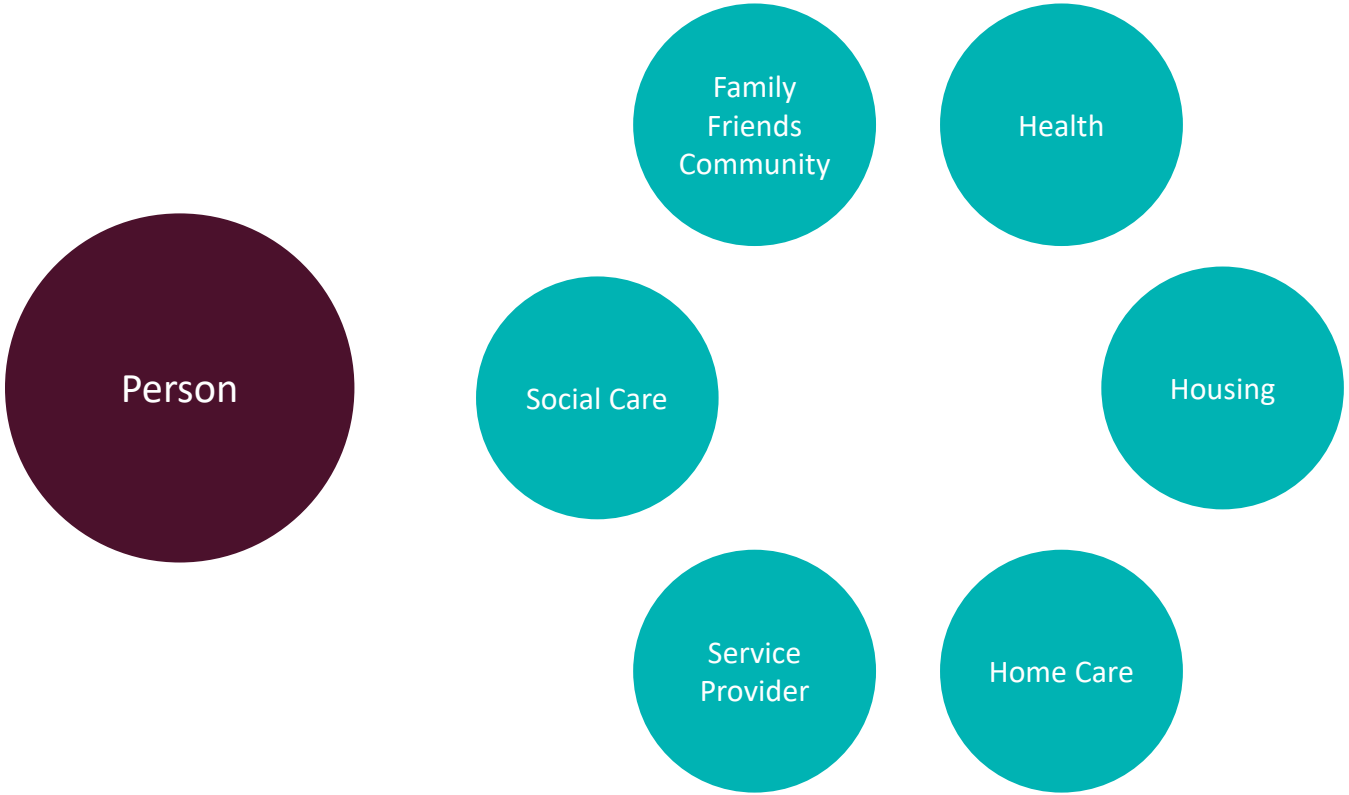
Currently a fragmented Care Circle



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Introducing Access Health, Support, and Care

190m+

hours of home care managed per year

25% **of Social Care Hours in the UK managed**

45+

NHS Trusts and Organisations using healthcare solutions

25%

use more than one product

Nearly 70% of our NHS customers rated 'Good' or 'Outstanding' in CQC

170+

Local Authorities

600,000+

active recipients of care managed by HSC software

26,000+

GPs, Nurses, Practice Managers, housing officers local govt workers and social workers making and managing social prescribing referrals

£327m+

processed between local authorities and providers via our portal

25

year's experience in care

People Planner
Webroster
Care Planning
Care Compliance
Meds Management
EarlyPay,
LMS
Care and Clinical

CM
PAMMS
Mosaic Case Management
Synergy Education Case Management
Core+ Youth Services
Elemental Social Prescribing
Care Commissioning
Assure

Rio EPR
Patient Flow Manager
Oceano PAS
Integration Hub
Elemental Social Prescribing
Health Commissioning

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Integrated and joined up Care Circle

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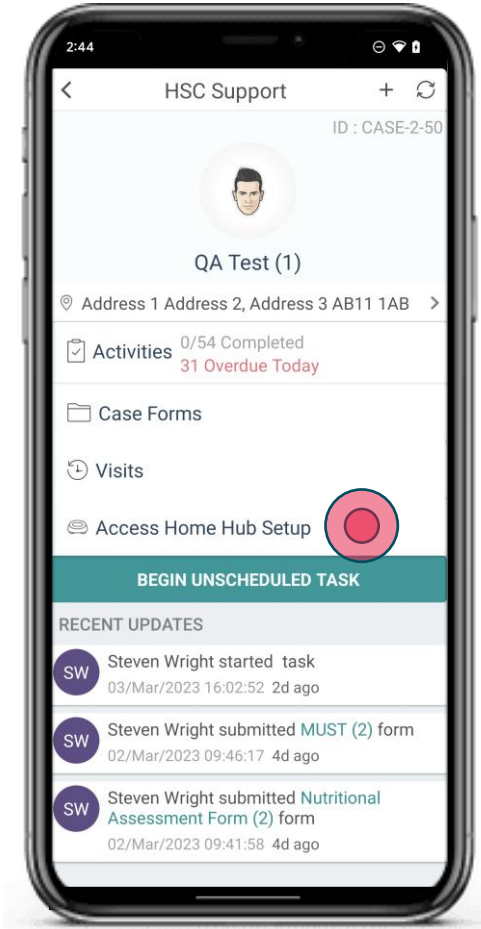

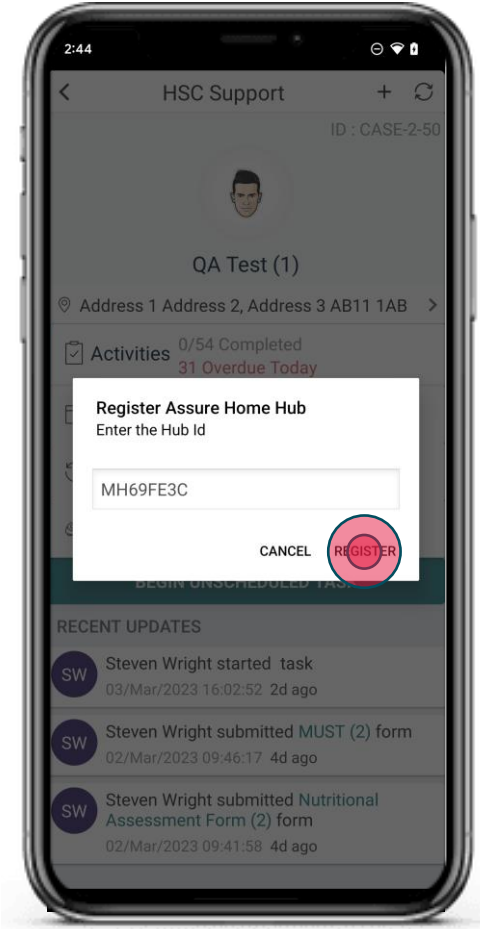

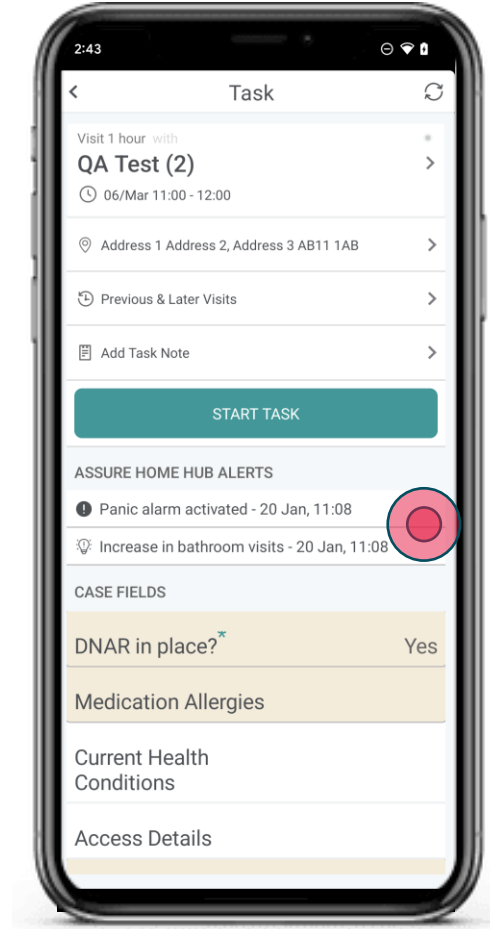

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Including all Stakeholders

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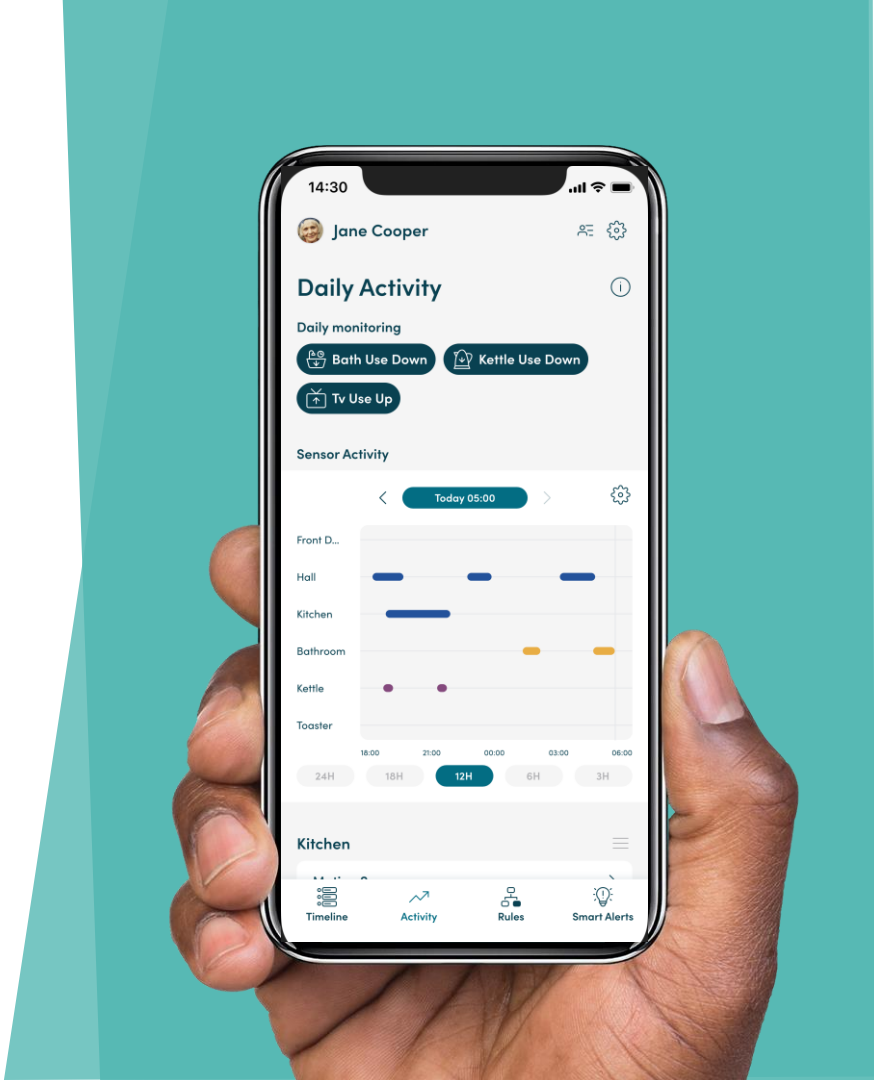
App

Installer/Family/Carer



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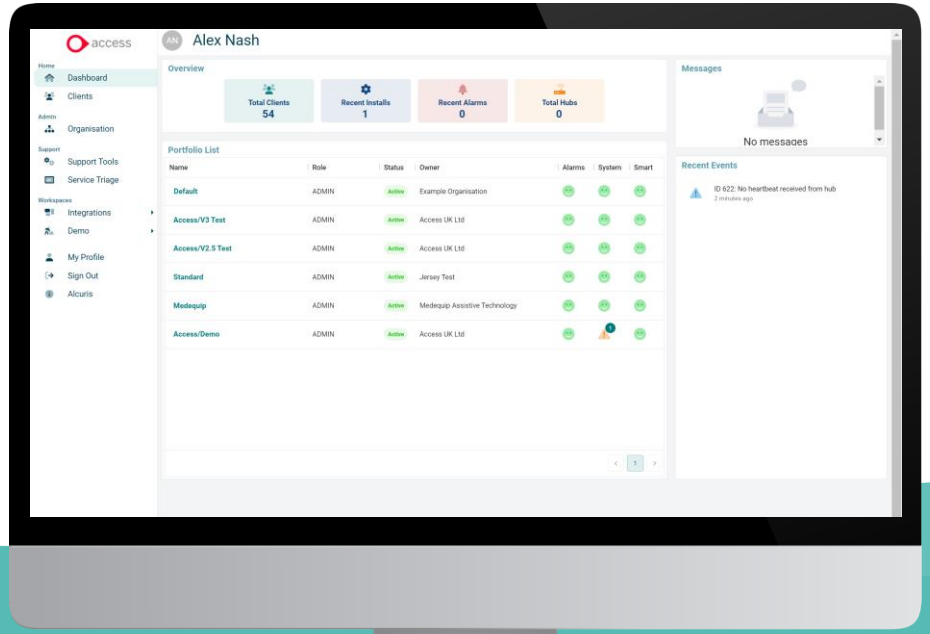
Dashboard

Local authority/Social worker/Service provider



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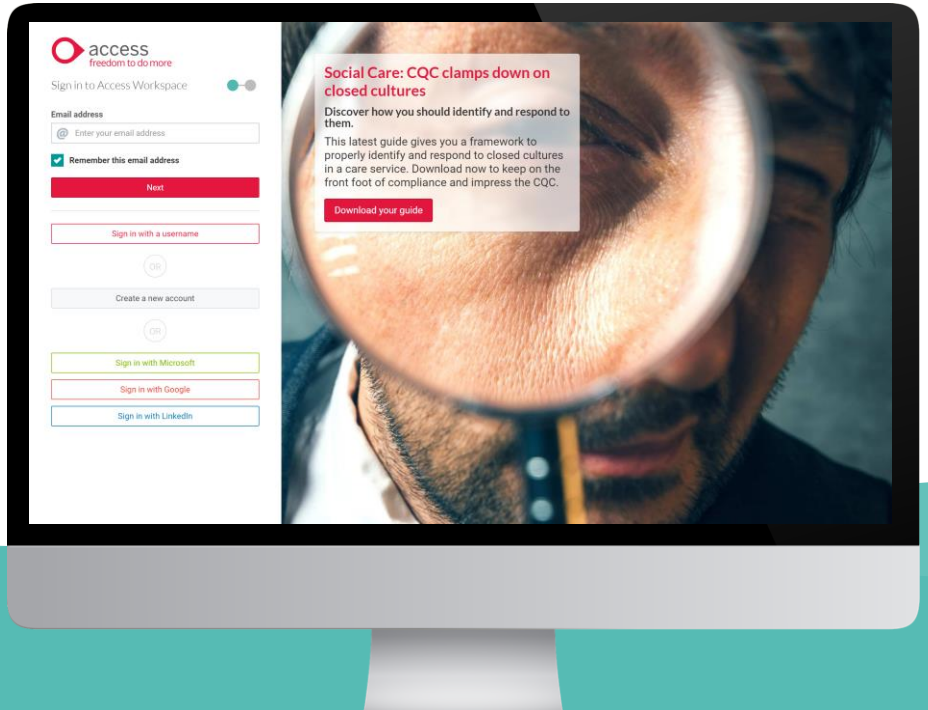
WorkSpace

Any professional user



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Assure: Improving outcomes for all stakeholders

Family & Friends

- Positive reassurance
- Alerts to changes
- Early and pre-emptive interventions
- Reassurance of alarm safety net
- Provides confidence to continue with normal lifestyle

Health Care

- Avoiding hospital admissions
- Enabling quicker hospital discharge
- Support AHP's in the community
- Preventative and integrated approach

Person

- Confidence
- Reassurance
- Independence

Social Care

- Improved assessment
- Care planning and review
- Increased quality
- Better use of resources and increased capacity
- Preventative and integrated approach using strengths

Service Provider

- Digital services
- Consumer focused
- Opportunity for new services
- Future proof
- Simpler installation
- More engaged stakeholders
- Greater integration with prescribers and Commissioners

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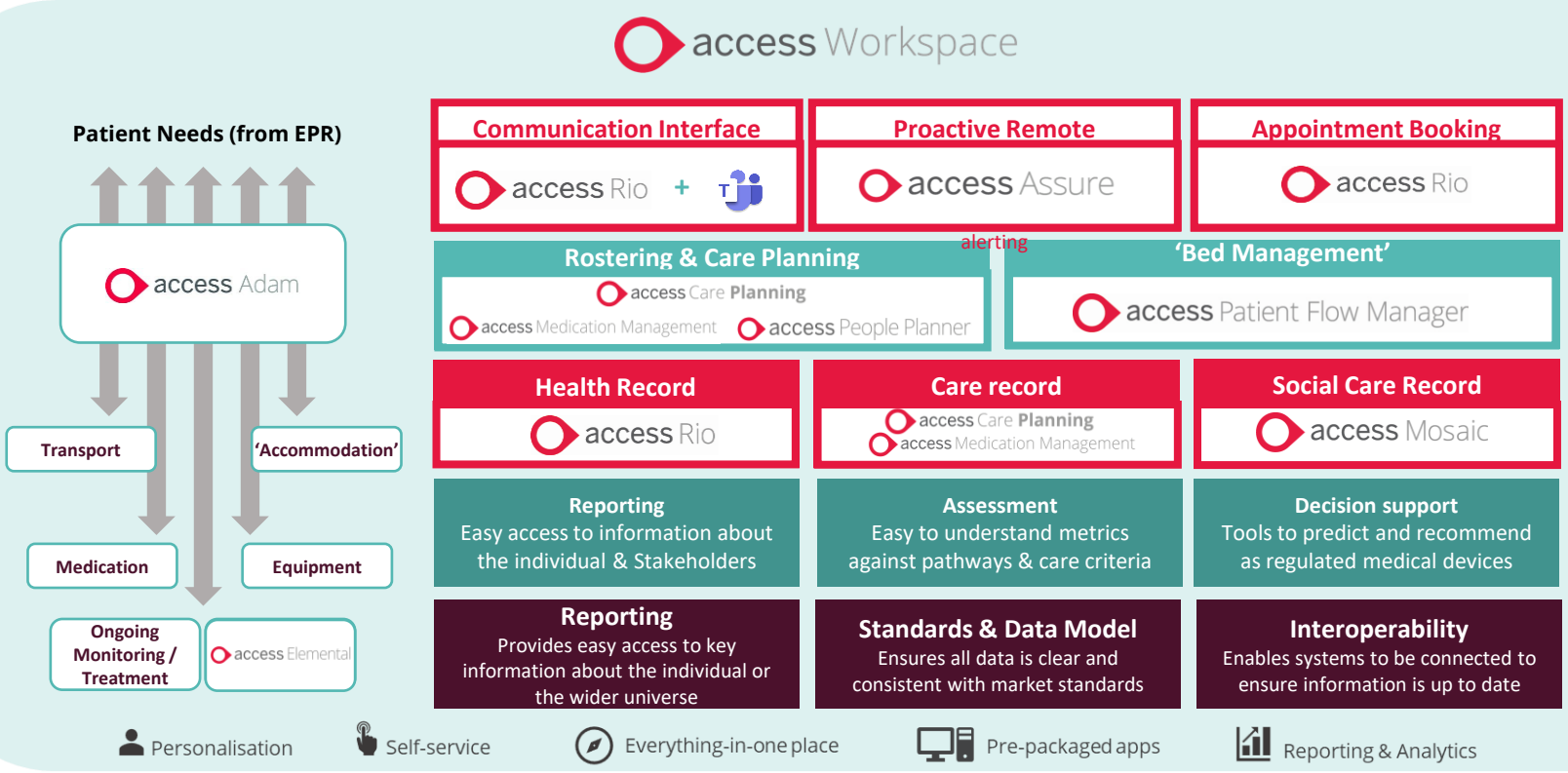
Access Virtual Wards



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Open for questions and feedback

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