







Dr Lynne Douglas Innovation & Housing

iTEC Conference #iTEC2024









Technology For An Ageing Population (Panel for Innovation).











What did Bield do?

The 3 key challenges that Bield explored

- 1. Digital literacy & reducing inequalities
- 2. Personalisation & promoting independence
- 3. Digital design brief

Our approach to addressing the challenges -

Co-production

Digital Hub

Proactive technology

Digital literacy survey



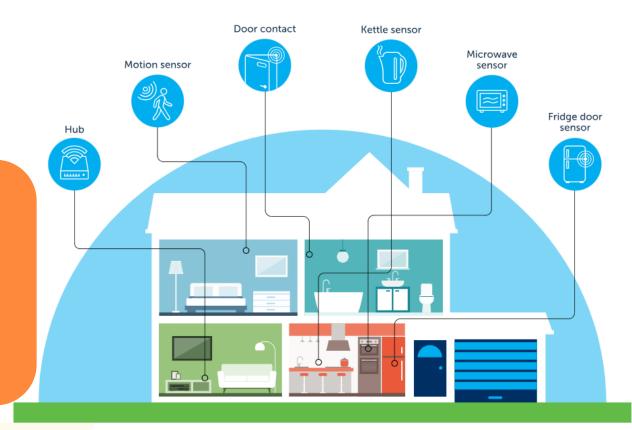




Our Impact

How has the technology supported you to live independently?

"the care team can see how I am doing and when I need support, this gives me confidence I am getting the right help to live in my own flat"



"The sensor technology, and more importantly understanding how it works, gives me the peace of mind that I am getting the right support at the right time to support me live independently in my own flat"

"My family are able to see that I am okay and stop them from worrying about me too much, this makes me happy to know that they are comfortable with me living in my own home"

Using TAPPI to inform Bield's future...







Strategic Asset
Management Strategy

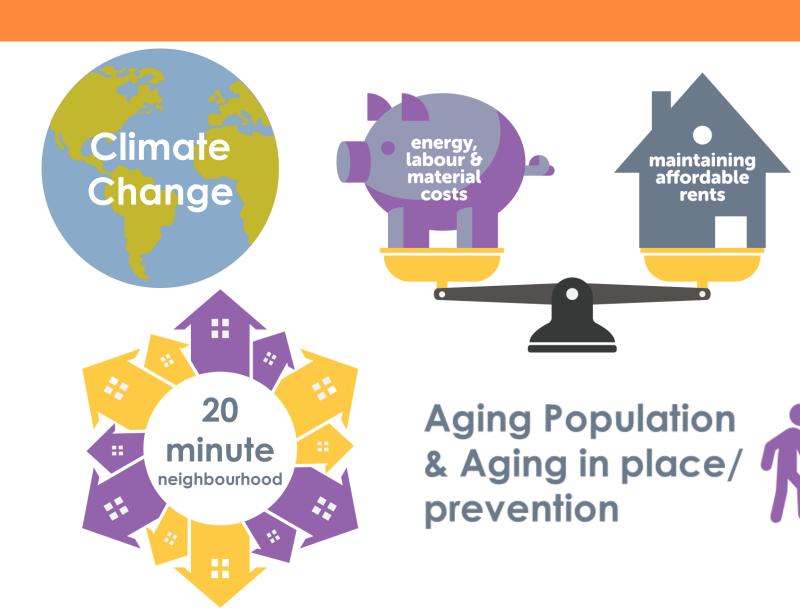


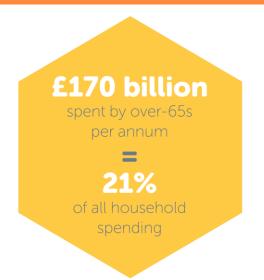
Independent Living Model



Co-production

Challenges & Opportunities we face







10-Year Vision

Aspirational, bold, aligned to current policy context 'Age in place', home at centre of integrated network within community

'We will lead, set and deliver the global standard for ageing at home'

Integrated care

Co-ordination of care services for defined groups of people (eg, older people and those with complex needs)

Individual care management

Care for patients presenting with illness or for those at high risk of requiring care services

Population health systems

Improving health outcomes across whole populations, including the distribution of health outcomes Improving population health requires multiple interventions across systems

re Active health promotion

'Making every contact count' when individuals come into contact with health and care services

Focus of intervention

Care services

Health improvement

Populations

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Individuals

New 10 Year Asset Strategy Approved



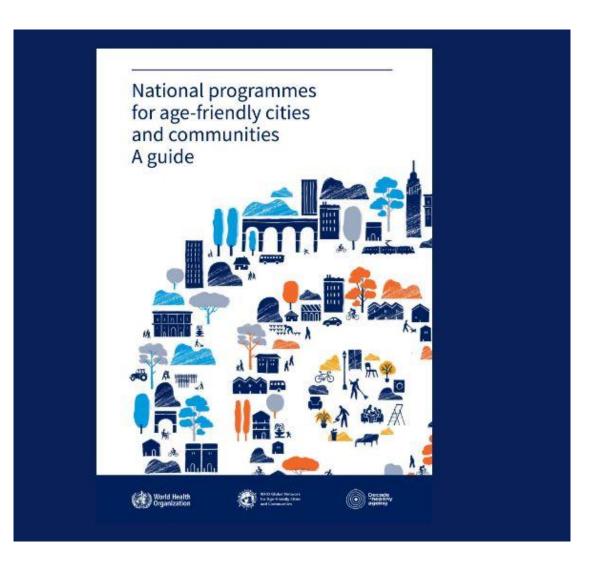


Call to Action



The Future is already here.....

- UN Decade Healthy Aging 2021-2031
- WHO community on creating age friendly communities
- Collaborate , strategic system leadership
- Most importantly start with the person, what are they trying to achieve and work to provide technology and environments that work for them.



Our environments are key to closing the gaps



Housing



Assistive technologies

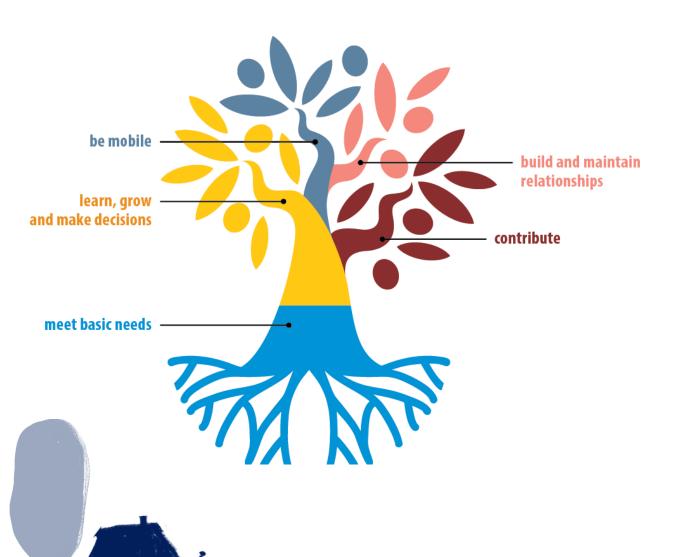


Transport



Social facilities **Environments** comprise all the factors in the outside world that form the context of an individual's life.

These include home, communities, and the broader society. Within these environments are a range of factors, including the built environment, people and their relationships, attitudes and values, health and social policies, the systems that support them, and the services that they implement.



Age-friendly environments enable all people to:

- ✓ age well in a place that is right for them
- ✓ continue to develop personally
- ✓ be included
- ✓ contribute to their communities
- ✓ enjoy independence and good health



Vision of The Future

- Working with people to have technological solutions for people to live independently in their own homes for longer
- Enhancing our tenants and staff digital skills to better support t independent living with technology-enabled solutions
- Shifting the paradigm on role of housing in joining the dots across the wider public sector, championing personalisation and independent living.















Thank you

#iTEC2024, #TAPPI



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