



TRANSFORMING LIVES

THROUGH DIGITAL INNOVATION

The International Technology Enabled Care Conference. Unlocking insights. Building knowledge. Improving outcomes.

TSA™

The Digital Transition: Strategies For Success



Saying Goodbye to the PSTN:



Gareth Lister
Director of Consumer Products



The PSTN is becoming less reliable and harder to maintain. Moving to newer technology is the only way we'll be able to offer reliable services in future

Collaboration works: Stockport Telecare Trial

191

Telecare Customers

31

Additional customers identified
from Data Share

90%

Of customers agreed to the
migration

100%

Success of technical migration





Vincent

Customer

CARECALL & VIRGIN MEDIA O2

“You can trust them to look after you”