

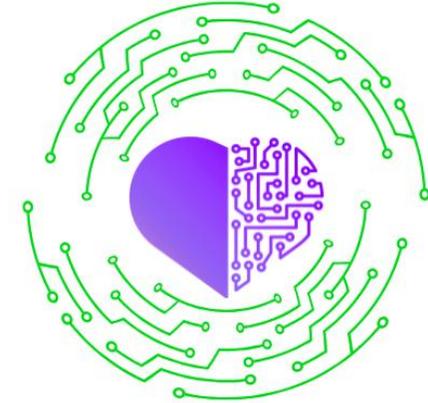
# Care Technologist Training Project

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ITEC Conference

ICC Birmingham

16<sup>th</sup> March 2026



Care Technologist

Training Project



# What is a Care Technologist?

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- A new professional role in adult social care, created and piloted by Scottish Care in 2022/2023.
- They bridge the gap between traditional care and support services and modern technology.
- They assess the needs of individuals who draw on care and support and identify suitable digital or technological solutions to enhance their quality of life and independence.
- Create personalised digital care plans, tailored to the unique needs of each individual and can include a range of technological solutions.



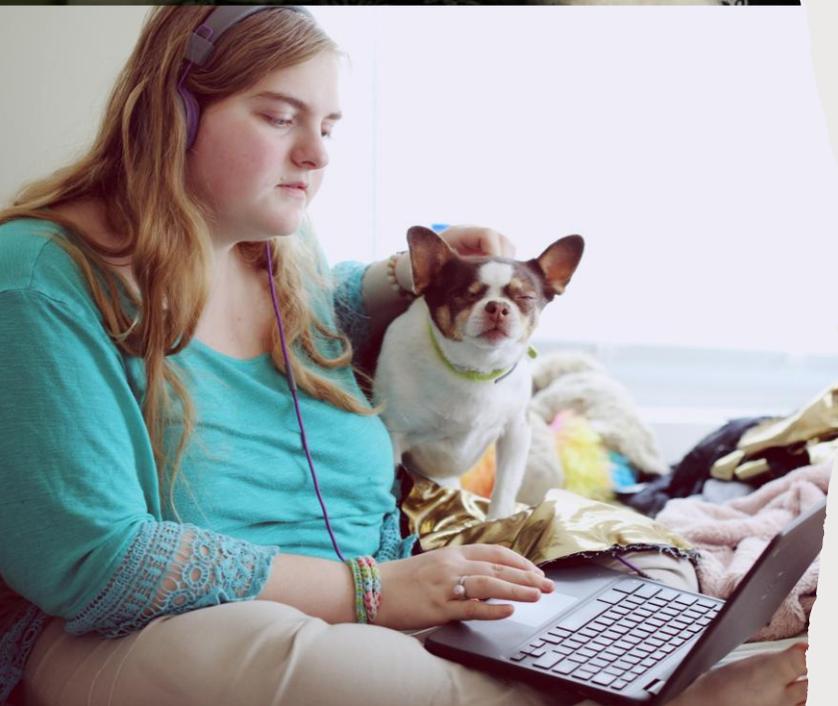


# The Digital Care Plan

## Examples include;

- simple phone adjustments or the provision of smart tablets to facilitate communication with family and friends,
- the installation of voice-activated devices to perform tasks such as drawing curtains, turning lights on and off (smart bulbs), turning a kettle on (smart plugs) or smart thermostats, ring doorbells or smart doorlocks
- robot vacuum
- robotic pets
- acoustic/ambient monitoring systems or other telecare solutions
- introduction of text to speech software
- medication administration robot

Beyond the initial setup, Care Technologists provide ongoing support to ensure that the technology continues to meet the needs of the individual. They may offer troubleshooting assistance, provide training on how to use the devices, and make adjustments to the care plan as necessary.



# Project Overview

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**Funded by The Rayne Foundation : ‘Develop and deliver a training programme for the new role of Care Technologist’**

- **Key Components:**

- Design and develop learning materials
- Deliver pilot training courses to 30 participants
- Deliver the full programme to 90 participants
- Establish a national Care Technologist Community of Practice
- Develop an accredited Level 3 Award Care Technology





# Progress so far

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- Established Project Steering Group
- Appointed Scottish Care as Specialist Advisers
- Identified initial learning outcomes
- Discovery phase – held 5 focused Discovery workshops with:
  - Senior Leaders in adult social care provider organisations
  - Care and Support workers
  - Those with lived experience – working aged adults and older adults
- Discovery Report and recommendations shaped design and build of pilot curriculum
- Promotion of project led to 150 EOIs for the pilot programmes
- First pilot delivered November 2025 (15 learners)
- Community of Practice established – 23<sup>rd</sup> January 2026
- Second pilot delivered January to February 2026 ((17 learners)



# Two Pilots

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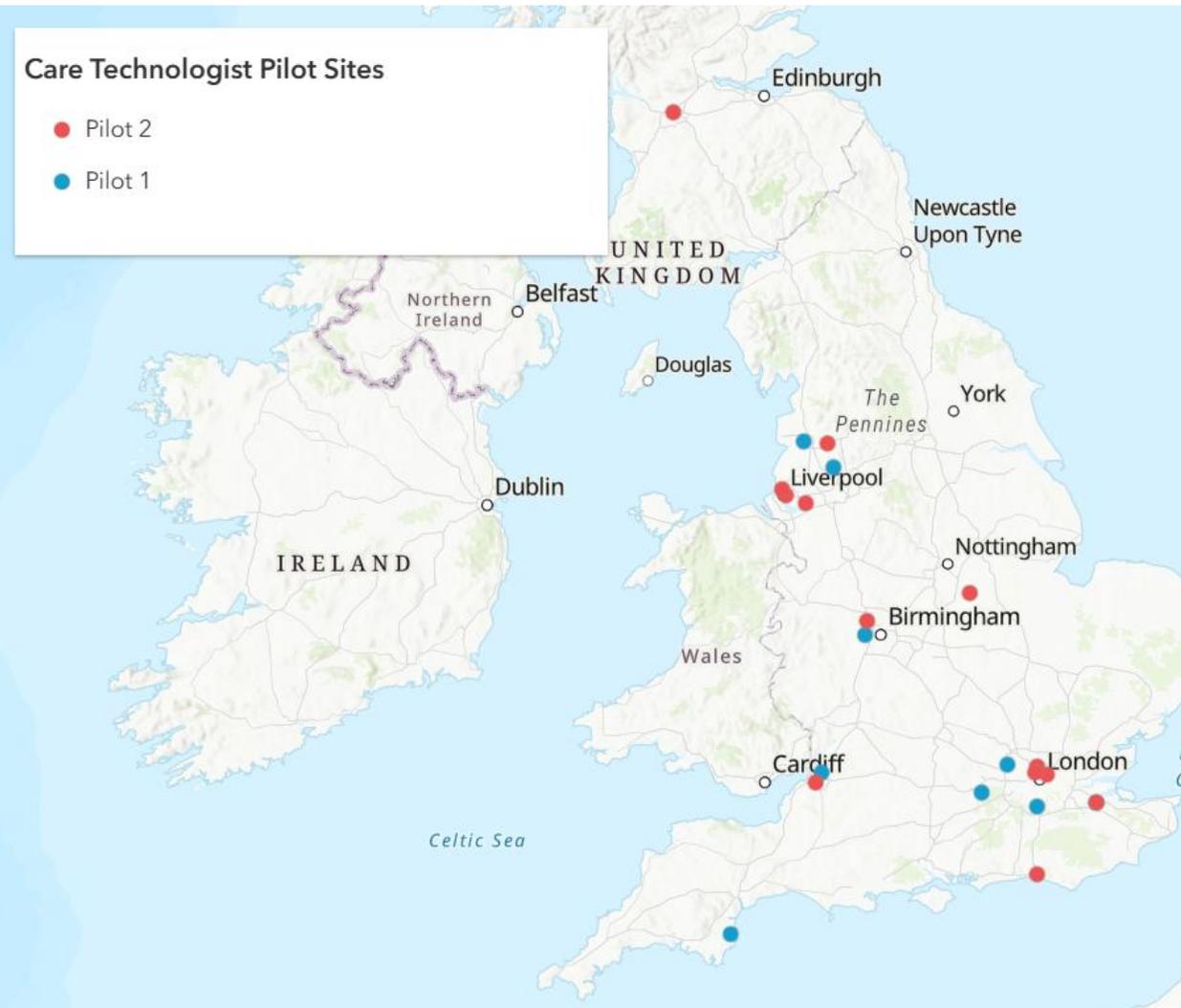
The programme was delivered on-line over four days, one day a week.

The modules are ;

1. The Person-Centred Technologist
2. The Tech Toolkit
3. Technology with Integrity
4. Leadership and Impact Evaluation



# Pilot Participants location and service type



Job roles
Team Leaders
Service coordinator
Care worker
Visiting officer
Manager
Senior Assessor/ Assessor
Key Account Manager
Telecare Key Account Manager
Practice Development and Inclusion Lead
Personalised Technology Coordinator
Senior reablement assistant
Support and Assistive Technology Advisor

Types of services
Supported living
Domiciliary
Reablement
Residential/extra care
Prevention





Feedback from Pilot Participants

Main activity did get me thinking about how to problem solve in a much more structured way

*Simplistic solutions can be just as good as expensive tech*

*Plenty of moments where I was reflecting on what I was taught and how I can best apply this in my own work and how I can now demonstrate impact*

*I gained a greater insight into ethical dilemmas which I had been concerned about.*

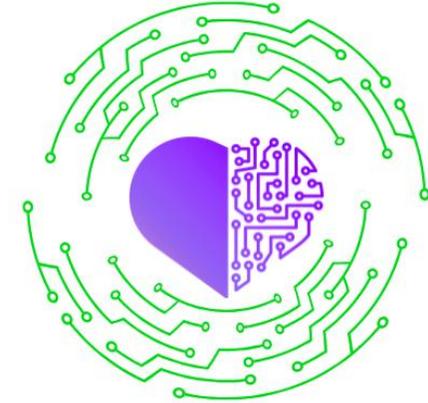
*People may be fearful of tech initial but with the right support and approach they can warm to the idea, patience is the key*

*Amazing sessions, needed nationwide!*

# Next steps

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- Curriculum being finalized.
- Programme will then be offered on a commercial basis from May 2026 – likely to be around £575+ VAT per person
- At least three cohorts (45 learners) this year and further three cohorts (45 learners) next year
- Working with LDSS to include programme as eligible for funding
- Exploring sponsorship with CareTech suppliers
- Working to develop the programme as a Level3 Award

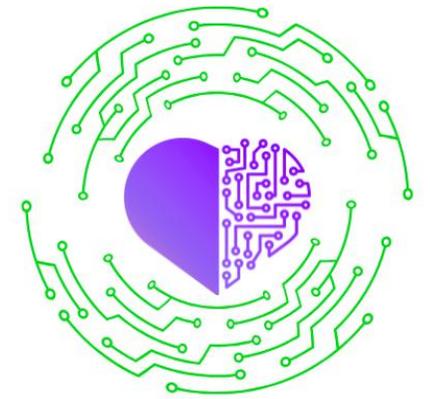


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# System Leadership



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- Working with Kent FE Colleges - LSIP funded Digital Skills and Innovation in Health and Care Project in 2024/2025
  - Contributed to the ATech Skills for Social Care Commission (Policy Connect) – key recommendation to Government to fund and support digital skills programmes
  - Research collaboration with University of Liverpool, Adult Social Care Test Bed
  - Links with Busan Technology Park (South Korea)
  - Supporting DWP Re-employability programme with Accenture and Cosmic, identifying and providing essential digital skills to support people back into employment in ASC roles
  - NCF members Kyndi – sit on the Steering Group and staff participated in first pilot. Have now changed their job titles to Care Technologist





# THANK YOU

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