

THE
TEC

EVOLUTION

Connecting communities
and enriching lives



Beyond the Tech: Turning Innovation Into Everyday Care

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Three strategic shifts



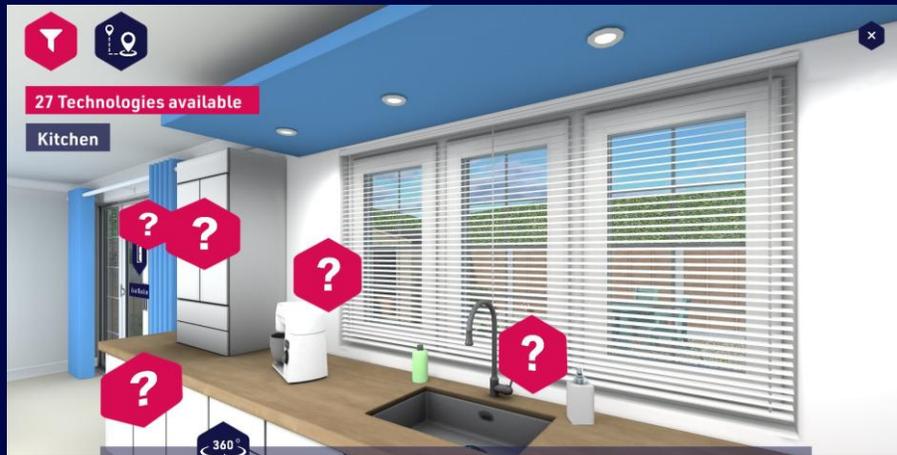
Scale of Challenge – Shift Required

- 110,000 vacancies
- 470,000 additional roles needed by 2040
- High turnover linked to training, progression and confidence
- Pressure on existing workforce
- Increasing demand



Only 16% have a strong understanding of how TEC supports your workforce to do their job

Only 14% have a strong understanding of how and where to access support and materials to help them



What are we doing?

Virtual Home a digital immersive home where learners:

- Walk through authentic care scenarios
- Make decisions
- Explore outcomes
- Build confidence safely



The Results



26+

Organisations
utilising Virtual
Home

11,000+

Users are
gaining
unique
learning
opportunities
from Virtual
Home

90%

Felt more
confident in
their
awareness
and
prescribing
TEC after the
Virtual Home
training

>39%

Sustained
increase for
local
authorities in
quality
referrals into
TEC services
following
application of
The Virtual
Home

Workforces of the Future

Sheffield Hallam University (443 students)

- **99%** confirmed or improved knowledge
- **82.5%** had no/little knowledge
- **98%** had improved confidence

**Sheffield
Hallam
University**

University of Sheffield (20 students)

- **95%** confirmed or improved knowledge
- **65%** had no/little knowledge
- **100%** increased in confidence



**University of
Sheffield**

Roadmap to the future of Virtual Home



We are evolving the Virtual Home into a:

- Role-specific learning pathway tool
- CPD-accredited development resource
- QSF-aligned supplier ecosystem
- AI-enabled decision support guide (“What TEC?”)
- Sector-wide analytics and insight platform

Why this matters to Workforce Strategy:

The workforce strategy calls for:



The Roadmap builds these into Practice-level action – it supports digital confidence building, sharing consistent approaches, developing structured competencies



The Digital Future

From 16th March 2026

46 weeks
230 working
days

Until Openreach end of
PSTN date
31st January 2027

Risk

- If you don't invest and upskill the workforce – the investment objectives may be wasted
- Care services will be compromised

Goal

- Greater workforce efficiency and reduced system pressure
- Improved workforce confidence and decision-making
- Digitally confident staff - more proactive and preventative care
- Stronger workforce development, retention and professionalism



A Shared Vision, A Shared Mission

If we truly want:



By collaborating, co-producing, and co-designing, we can build the shared infrastructure we need together.

Contact TSA today at workforce@tsa-voice.org.uk





Thank You

www.tsa-voice.org.uk

#ITEC2026