



Connected Living: Enhancing Independence and Wellbeing

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and enriching lives

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The National Challenges in Housing

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The National Challenges in Housing

Insufficient production of housing: The UK is not building enough new homes to meet current demand, leaving many people unable to access suitable housing.

Existing homes are inefficient, unsafe, or poorly maintained: A significant portion of the housing stock suffers from energy inefficiency, structural issues, or neglect, affecting residents' health and quality of life.

Quality and regulation: Laws like Awaab's Law are being introduced to address long-standing problems with housing standards, such as damp, mould, and unsafe conditions.

Digital readiness: Around 25% of social housing schemes are digitally enabled, limiting efficient management, tenant engagement, and modern service delivery.

Real-World Impacts on Residents.

3.6 million people in poverty after housing costs – slightly higher than the national average

→ Residents less able to absorb service disruption, upgrade costs, or connectivity failures.

994,000 fuel poor households

→ Greater risk around power resilience, device uptime, and safe operation of digital equipment.

Over 1.2 million non-decent homes

→ Older wiring, structural limitations, and installation constraints affect digital reliability.

High volumes of old housing stock

→ Harder to retrofit for digital connectivity, harder to ensure consistent signal strength.

***Statistics from the Northern Housing Consortium Northern Housing Monitor 2024-25**



Better homes and healthier lives

Our roadmap 2024 – 2029



More warm and dry homes

Our challenge: To reduce the (approximately) 33,500+ homes which are damp and cold

- ✓ Share good practice
- ✓ Create new referral routes
- ✓ Make better use of data to target our work
- ✓ Attract investment to fund heating and insulation improvement



Supporting older people to live independently

Our challenge: Ensure suitable homes for a growing and aging population living with multiple long term conditions

- ✓ Maximise access to home adaptations
- ✓ Agree design standards for 'care ready' homes
- ✓ Promote dementia friendly housing approaches
- ✓ Build more 'extra care' homes for older people



Better homes with support for people with complex needs

Our challenge: To provide more accessible, adaptable and affordable homes

- ✓ Develop an integrated strategy for complex care
- ✓ Agree design standards for new homes
- ✓ Promote different housing options, including ownership
- ✓ Build more suitable homes for people with complex needs

We will:

In 5 years:



Fewer homes
that are cold
and damp



Fewer homes
with other
hazards



Better use
of
resources



More older
people
living at
home



Better quality
homes that
support people
to age well



10% fewer
older people
in residential
care or
hospital



2,625
units of
extra
care



More of the
right type
of housing



Fewer
people in
hospital



Better
access to
the right
homes



1,750 extra
suitable
homes

Collaboration

Working together across health, local authorities, housing and VCSE sector

Technology

Making the best use of technology to support independence

Data

Using insights to target our work and develop data sharing

Framework and standards

Jointly developed across the region to achieve fewer category 1 homes

Resources

Joining up resources, working at scale across sectors and supporting our workforce

Be the best at getting better

Sharing and scaling-up best practice

The role of Housing

Housing is not just part of the system.

It is core infrastructure for prevention.