



Seeing the Whole Picture: Building, Environment and Person



Léa Hampton-O'Neil



Preventative care

“66% of councils agree that proactive TEC is the future and will eventually replace reactive approaches.” Senior Leaders Survey

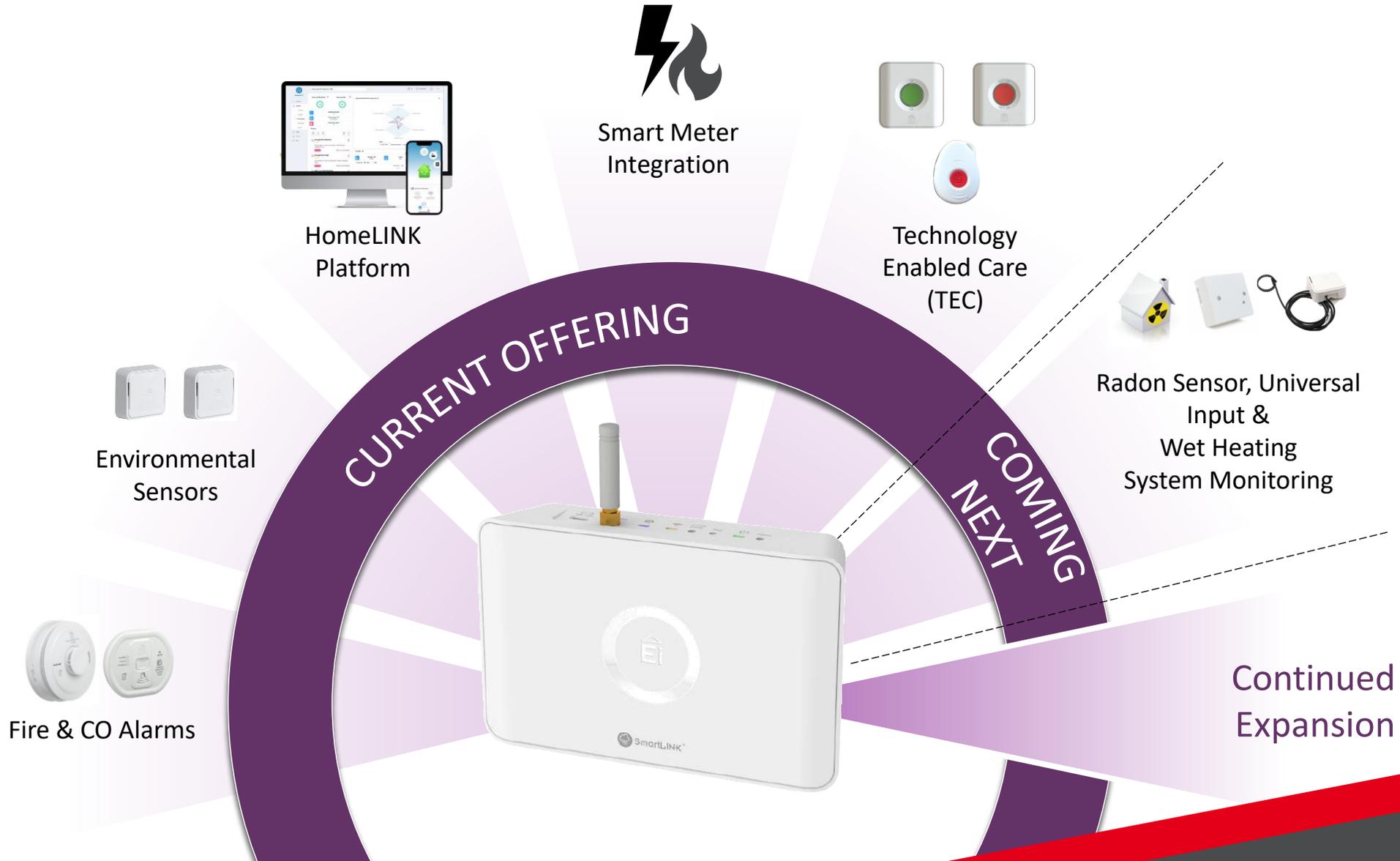
“Prevention is a way to save 500,000 lives over the next 10 years.”
NHS Long Term Plan

Councils are facing increasing financial instability, driven in large part by rising adult social care costs.

This is forcing councils to focus on managing existing demand rather than preventing future demand.



Bringing the Aico ecosystem to telecare



Technology Enabled Care (TEC)



OK Button

- Allows occupant to confirm they are OK and do not require assistance



Not OK Button

- Allows occupant to request assistance



Pendant

- Allows occupant to request assistance
- Wearable



Environmental Sensor Data

- Analyse data trends from resident (e.g. CO2 – movement)
- Flag when 'out of the norm'

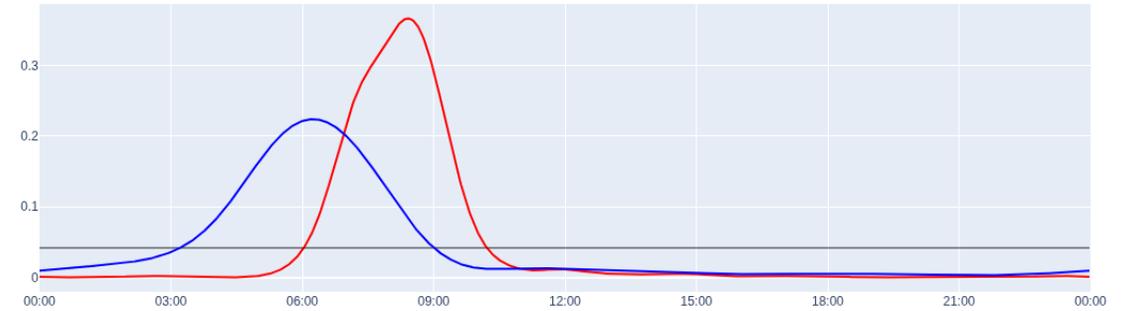
Tracking events with Co2 and Humidity



Pattern Of Life

For each event:

- Build a distribution of when the events typically occurs
- Build out a routine



*Distributions of times events occur:
Blue – Leaving the Bedroom*

Red – Bathroom Shower



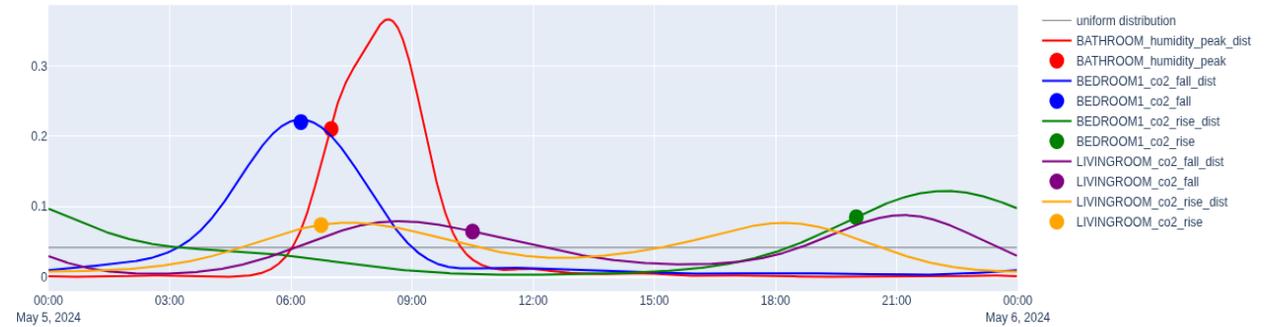
- BATHROOM_humidity_peak
- BEDROOM1_co2_fall
- BEDROOM1_co2_rise
- BEDROOM1_humidity_peak
- LIVINGROOM_co2_fall
- LIVINGROOM_co2_rise
- LIVINGROOM_humidity_peak

Pattern Of Life: Finding Anomalies

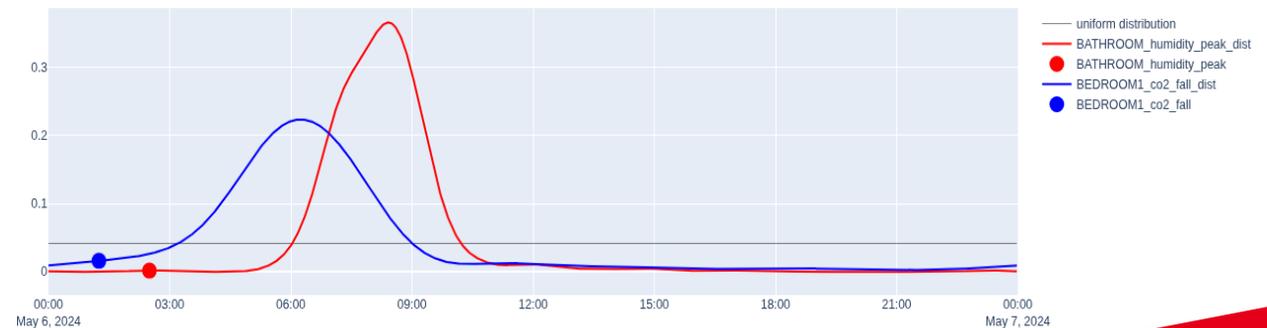
Compare every new day to the Pattern of Life distributions to get the probability of an event happening at that time.

For landlords, on the dashboard, we bring it all together to determine if the overall day is “unstable”, or if the behaviour is normal

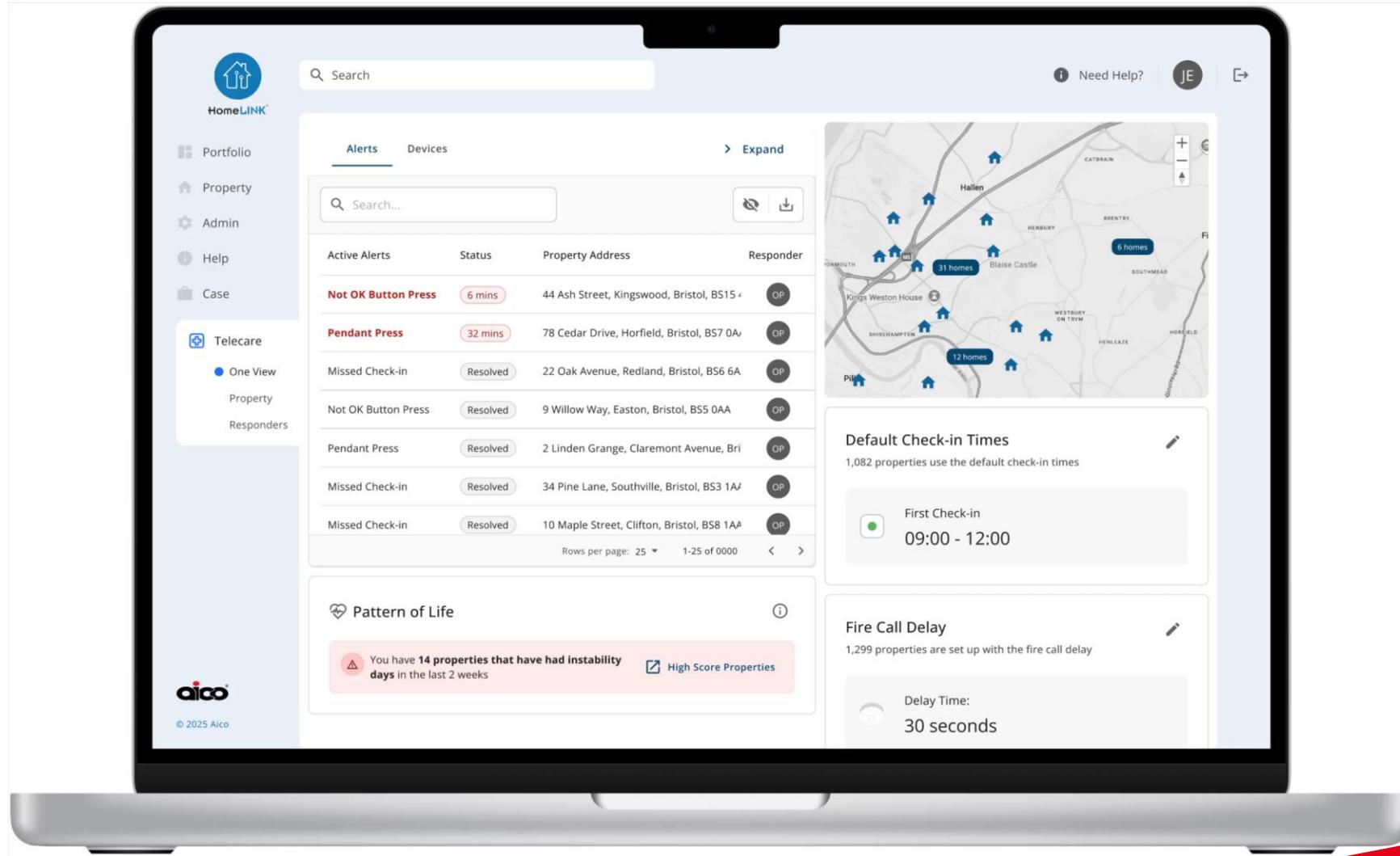
A Normal Day:
Events occur near the peak (most probable times)
2024-05-05 00:00:00 Events and Distributions



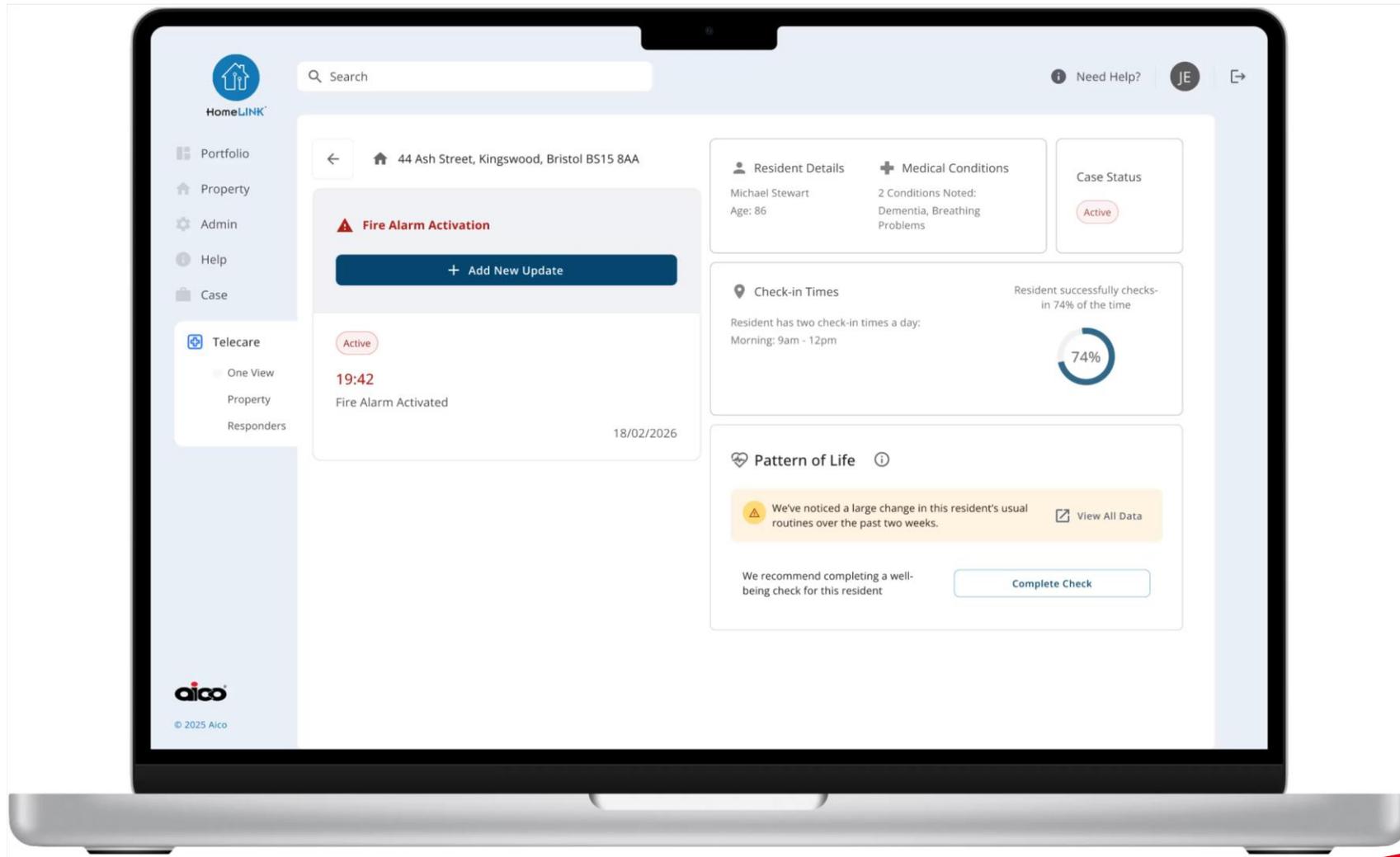
An Unstable Day:
Early morning activity is detected (outside expected window)
2024-05-06 00:00:00 Events and Distributions



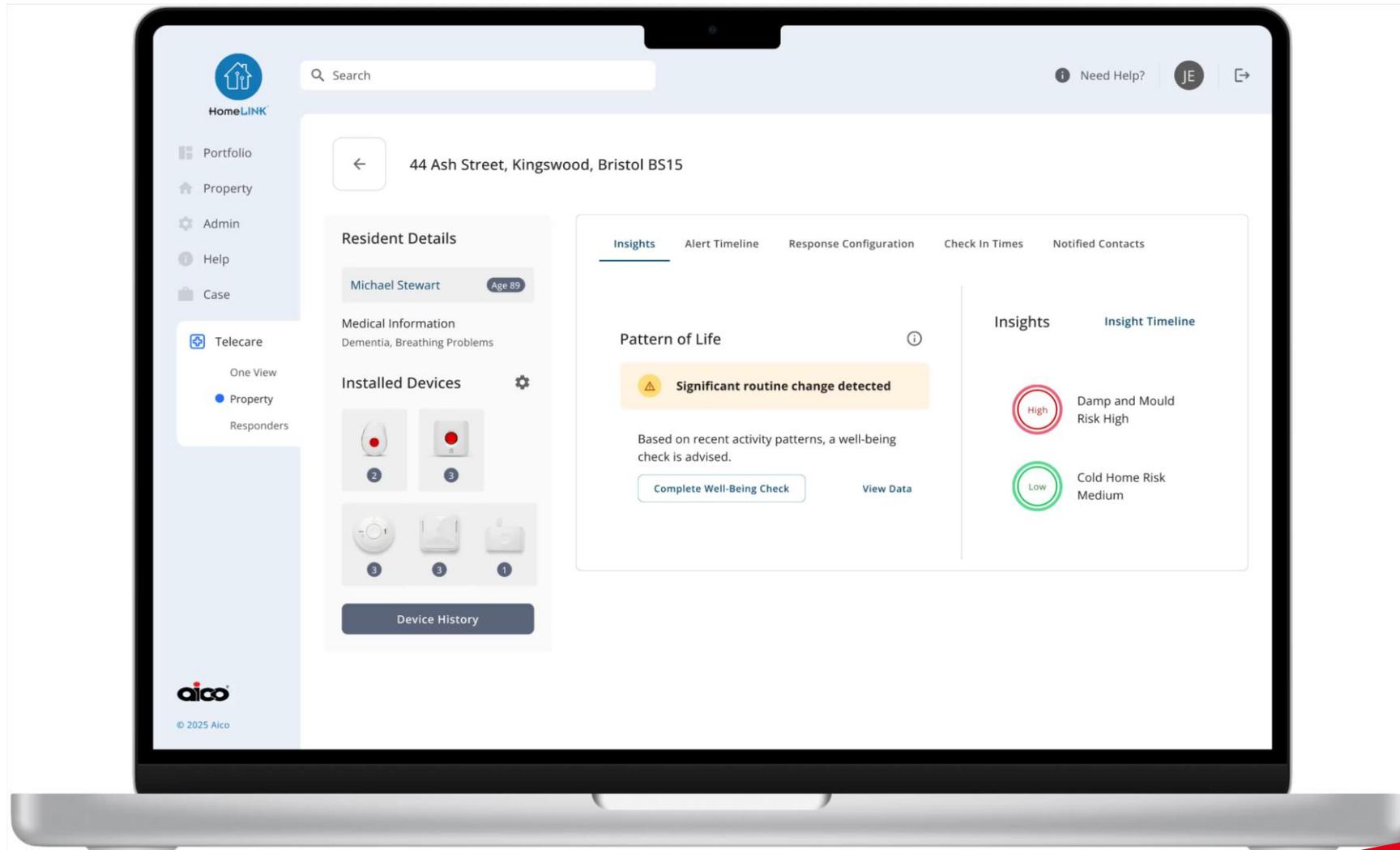
Device management



Transparency and follow-through



Easy escalation for safeguarding



aico®

Speaker Q&A



**Debra
Edwards**

Lived
Experience
Advisor



**Charlotte
Downing**

Membership &
Engagement
Manager

TSA



**Joe
McLoughlin**

Housing
Associate

TSA



Abdul Ravat

Head of
Development &
Relationships

Abbeyfield
Living Society



**Léa Hampton-
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Product
Manager

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Thank You

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#ITEC2026