

TSA Member case study

Tynetec – Lauren’s story

Overview

At 11 years old, Lauren was knocked down by a car and spent 6 months in hospital after being left with an acquired brain injury, broken hip, broken right leg and fractured left arm. It’s now 9 years since Lauren’s accident and she’s still coping with her acquired brain injury, in addition to short term memory loss and hemiplegia, which causes the effects of cerebral palsy down one side of her body.

As Lauren’s condition often leaves her unsteady on her feet with limited use of the right hand side of her body, she requires constant monitoring. Lauren’s mum Donna gave up her career to become Lauren’s full time carer two years after the accident, as she feared leaving Lauren alone for any period of time.

However with her daughter getting older and making more progress as the years go on, Donna was contacted by the Social Work department to discuss solutions that could support Lauren to become more independent.

Solution

The Social Work department recommended Telecare for Lauren, with products designed, manufactured and supplied by [TSA](#) member, [Tynetec](#), a leading provider of Technology Enabled Care services (TECs) that empower individuals to remain independent in their own homes.

A survey of Lauren’s home identified the Tynetec Reach At-Home Alarm unit, Wrist Worn Fall Detector and Smoke Detector as the best products to fully support her recovery. Lauren’s mum had never considered Telecare previously as like many people; she was under the common misconception that Telecare devices were only available to assist elderly individuals.

Outcome

Donna said: *“In our house we now have a smoke alarm that will speak to Lauren if there’s a fire and tell her what to do to get out of the house in case she gets confused. She’s also got the fall detector so if I was leaving Lauren on her own for an hour and she was to fall, the alarm would go off automatically or if she needs help she can push the button.”*

Lauren added: *“Telecare has made a real difference in getting me where I am today. My recovery is still on-going and in the years since my accident I’ve had to re-learn how to breathe, eat, walk and talk but telecare has enabled me to be more independent in my own surroundings with the knowledge someone is always there should I need help.*

“Not only has the service supported my recovery but it also provides a huge amount of reassurance and peace of mind to my family who can also go about their day to day activities without having to worry about me being home alone.”

About TSA

TSA is the industry body for technology enabled care (TEC) services, representing organisations including telecare and telehealth service providers and suppliers, commissioners, digital health businesses, housing associations, emergency services, academics, charities and government bodies.

For further information about TSA services, our membership, quality standards, training and consultancy please contact us:

TEC Services Association
Suite 8
Wilmslow House
Grove Way
Wilmslow
Cheshire
SK9 5AG

www.tsa-voice.org.uk



Phone: 01625 520 320

admin@TSA-Voice.org.uk