

# Why TEC, why now?

# Technology enabled care – A local government perspective

Abby Vella, Adviser Care and Health Improvement Programme We work with councils and their partners as part of our Care and Health Improvement Programme to support the delivery of modern and efficient social care that helps meet the needs of people.

## 1. What we've done

Our care technology support offer includes:

- Data and cyber security for technologyenabled care services (in partnership with TSA)
- Readiness / diagnostic framework and forward planning (in partnership with ReThink Partners)
- Rapid care technology decision making and mobilisation (COVID-19) (in partnership with ReThink Partners)

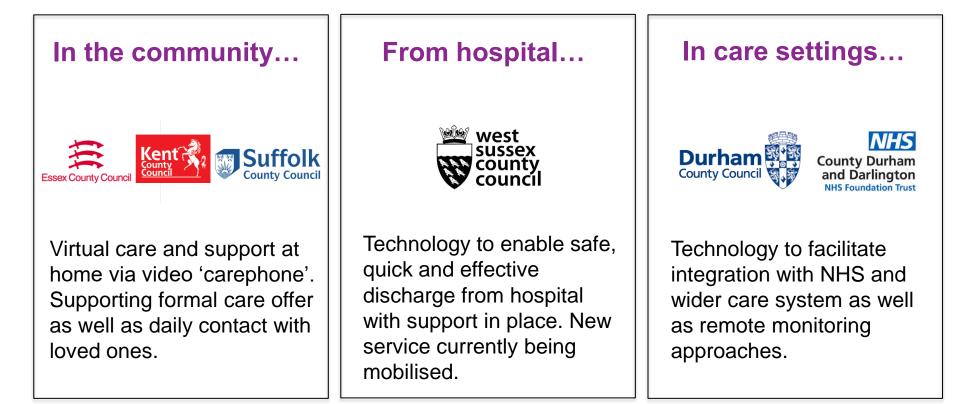
Care and Health Improvement Programme

#### Our wider 'digital' support offer:

- Influencing national digital activity at a strategic level
- Funding for councils through the Social Care Digital Innovation / Accelerator Programmes (via NHS Digital Social Care Programme)
- **Collaborative work** between councils and care providers to support data and cyber security
- **Practical tools and resources** on use of data and technology to support commissioning and delivery of adult social care

1. What we've done

Some local examples...



### Full case studies available here.

## 2. What we've learned

### Some reflections from our work with councils...

#### What's gone well...

- Tech for wellbeing is key
- **Peer-to-peer** approach is also stimulus for thinking differently
- Local leadership and partnership
   working
- Opportunities for blended physical / virtual direct delivery
- Prompting some councils to consider how to support a local consumer market

### Thinking ahead...

- Role of TEC in the longer term sustaining new approaches
- Keeping pace with a changing technology market
- TEC beyond **direct delivery**
- TEC information standards and interoperability
- Topics like procurement, planning, modelling, governance, benefits

## 3. What to look out for

Opportunities & resources for councils	<ul> <li>Readiness / diagnostic framework and forward planning</li> <li>LGA and ADASS new report: digital innovation in adult social care</li> <li><u>COVID-19 Rapid Care Technology Deployment Tool</u></li> <li>Work with councils on opportunities for technology to inform commissioning practice</li> <li>Learning from <u>Social Care Digital Innovation Programmes</u></li> <li><u>Data and cyber security guidance for TEC services</u></li> </ul>
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