TEC Quality

Quality · Safety · Innovation

The Importance of Standards During Covid-19

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TEC Quality

Certified Organisation

OUR MISSION

TO DRIVE THE
TRANSFORMATION OF
THE TEC INDUSTRY

TSA

- Membership
- Business transformation and growth
- Strategic influencing and lobbying
- Training and workforce development
- Events and networking

TEC Quality

- Strategic influencing and lobbying
- Technical guidance
- Quality Standards Framework auditing and certification

UKAS Accreditation

TEC Quality is the only UKAS Accredited, Certification Body for TEC

- Accredited to ISO 17065
- Impartiality is key
- Has its own board

Housing Sector and Supplier Message

- Service User Reassurance & Confidence
- System Resilience & Safety

- The basis of standards development, with Technical and Service Standards combining

QUALITY STANDARDS FRAMEWORK.

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BS 8604-1:2019

BSI Standards Publication

Social alarm systems

Part 1: Design, installation and maintenance of social alarm systems in specialized grouped living environments – Code of practice

Published 27th November 2019

“a preventative maintenance programme should be undertaken at intervals of not less than once every 12 months, or more frequently if advised by the manufacturer”.

The maintainer should, where possible, correct any faults during the maintenance visit.

BS EN 50134-7:2017

BSI Standards Publication

Alarm systems — Social alarm systems

Part 7: Application guidelines

Focus on Dispersed Alarm Equipment, but carries the same preventive maintenance message.

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Landlords have legal obligation to conduct gas safety checks. During the pandemic, landlords should assess the balance of the risk to the safety

TEC should also be considered as a Safety Critical Service.

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Why Audit During Covid-19?

- Ensure Service Safety and wider Confidence in the sector
- Part of TEC Quality Covid-19 Contingency Plan for UKAS
- Encouraged organisations to adapt to changing environment
- Continuous review and development of Business Continuity arrangements
- Developed and audit methodology of Support and Guidance
- QSF Certified organisations were better prepared for Covid-19

Summary

- The short guide gives practical advice for a safe working environment
- Maintenance of TEC Systems vital for safety of service users
- Analogue to Digital migration – key date 2025
- TEC maintenance and replacement programme’s can and should continue, if standards and guidance are followed

Available on the TSA Website

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Further Information

- TEC Quality Website – www.tecquality.org.uk
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