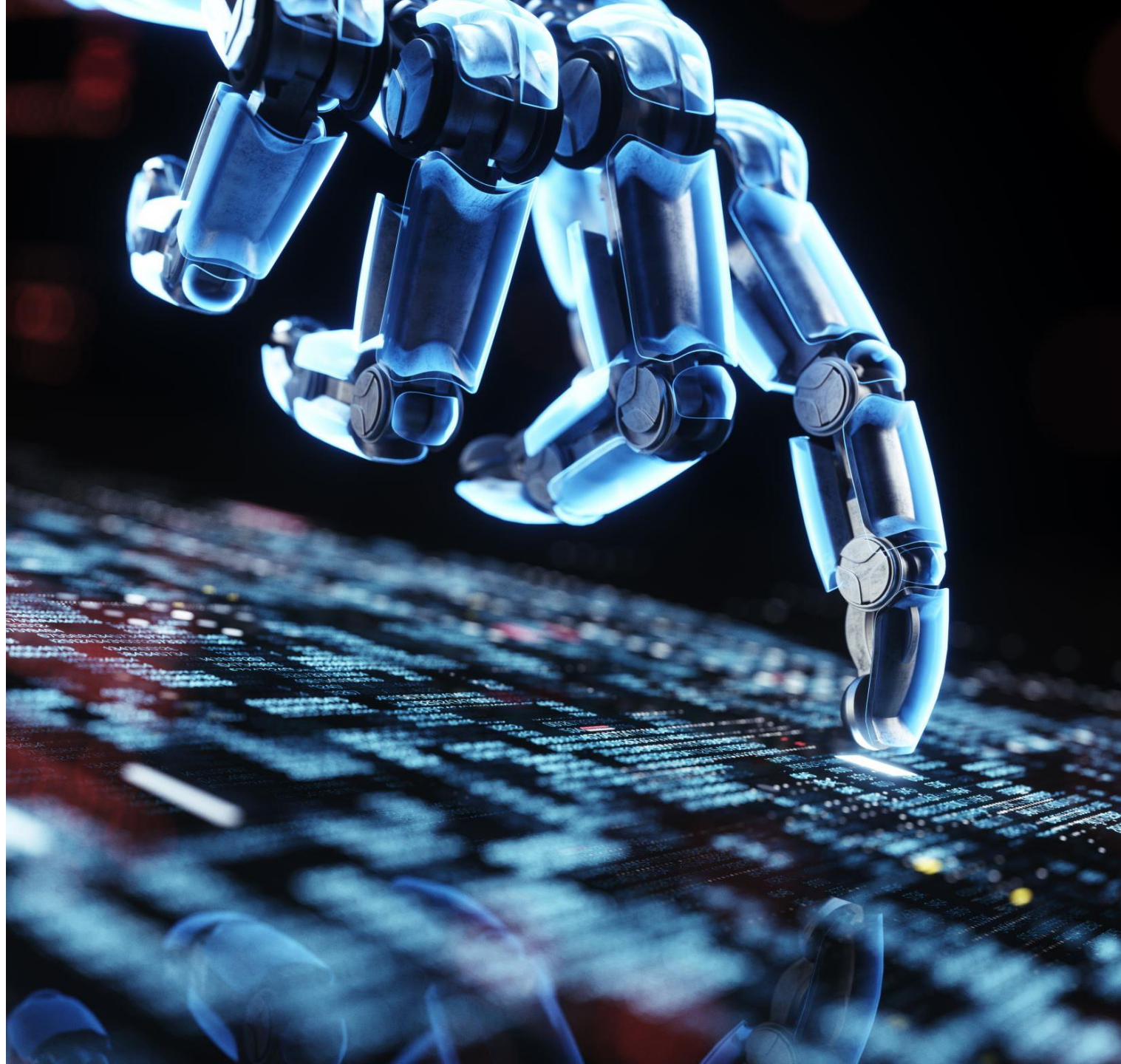


Digital First Digital by default



Context - Partnerships

NENC ICS – the largest of England’s 42 integrated systems, with 3.2 million people and large geographic footprint.

The area is currently sub-divided into four Integrated Care Partnerships (ICPs): North Cumbria, Tees Valley, North of Tyne and Gateshead, and Durham, South Tyneside and Sunderland.

Digital is one of six priority workstreams in NENC’s strategic plan, complete with a roadmap and strategy to ensure efficient and effective delivery of services.

First strategy published 2019 co produced with LA’s co signed with NEADASS

Academic Health Science Network

National Institute for Health & Care Research

Challenges

- Baseline surveys
- Market Analysis
- Staff confidence
- Connectivity
- Saturated market and procurement
- Digital Literacy



Factors for Success

Clear and Costed strategy

Approach is scalable

Digital skills for workforce and family

Co production – Circle of Care

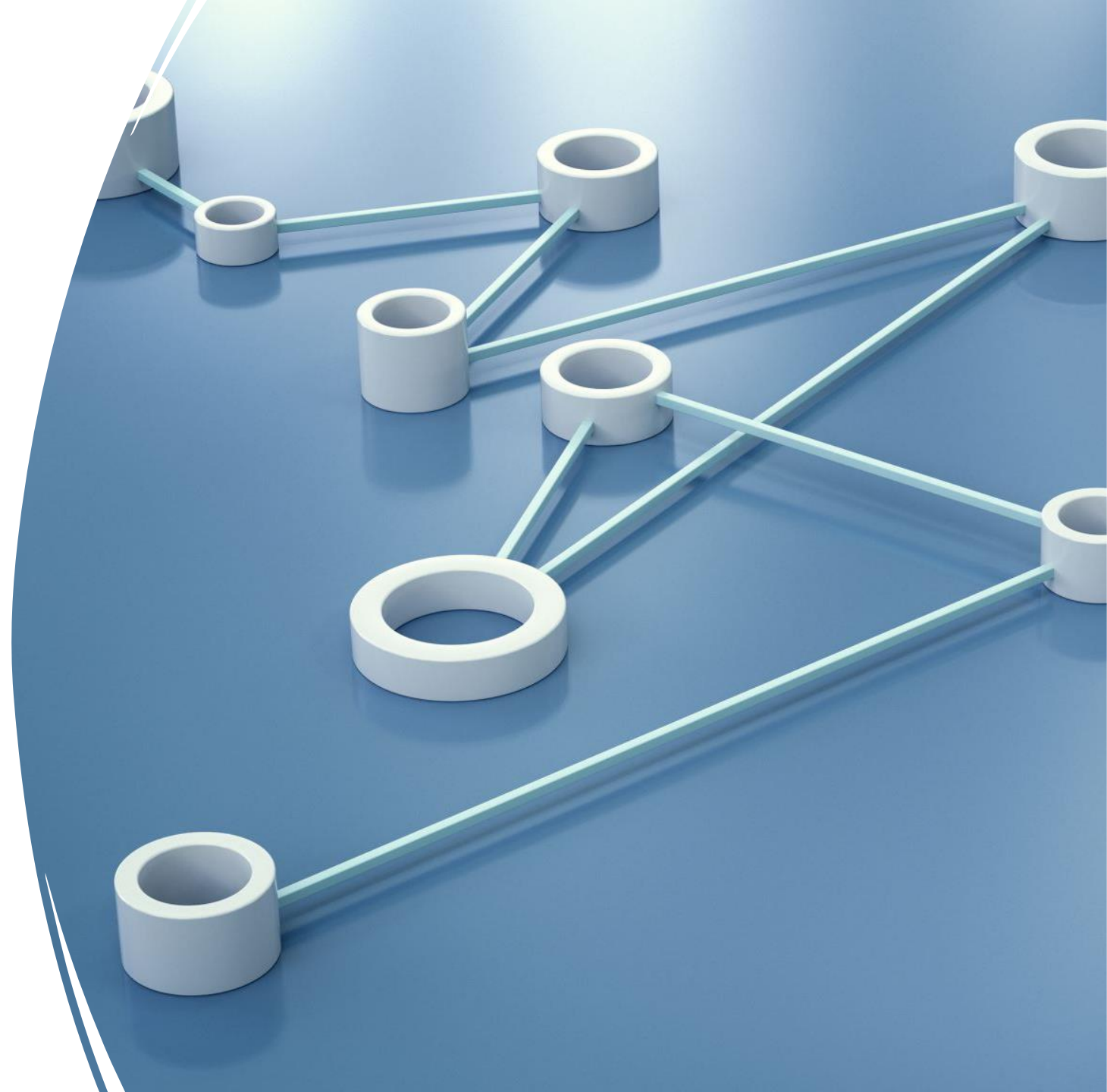
Connectivity

Joined up approaches

Capacity for reform

Aims

- SLI Programme
- MOU to work at scale
- Advanced Digital skills
- Improved Connectivity
- Workforce /culture change
- New developing tech
- Communication & marketing



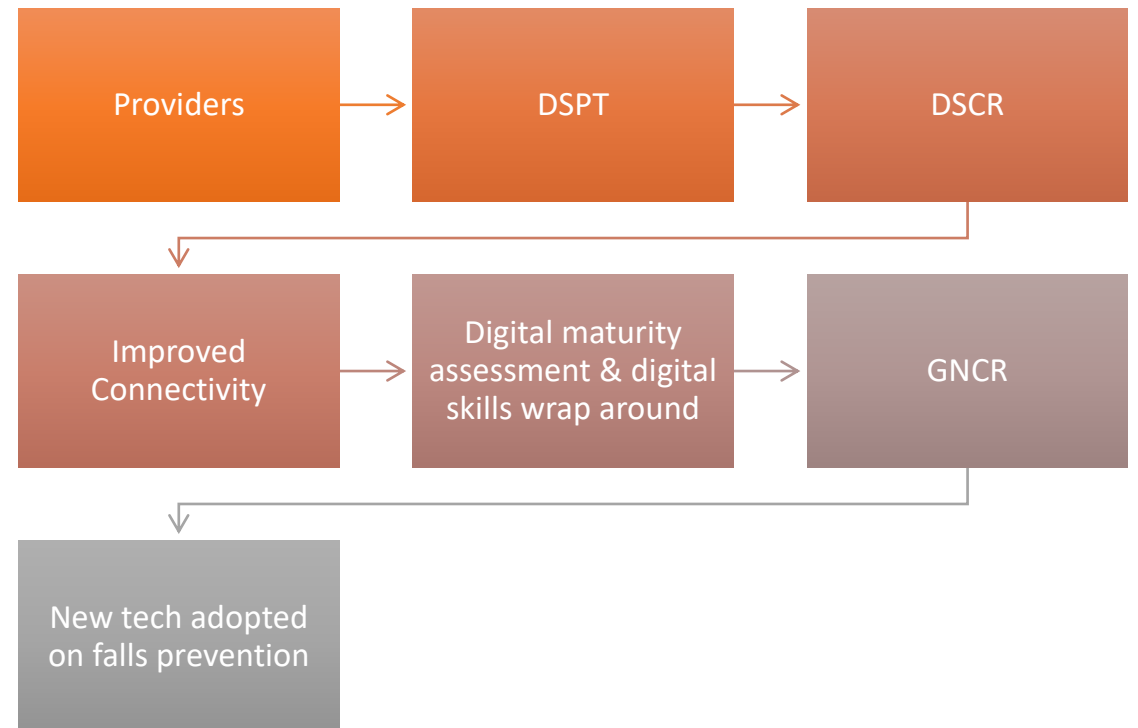
Three-year Road Map

ICS system

Carry out research innovation fund

Piloting care technology to build evidence base - virtual visits, medicine management

Market analysis social inclusion bid/NIHR



What success looks like

Independent
Living for
James

Real time
data for circle
of care

Carers return
to work

Family
holidays