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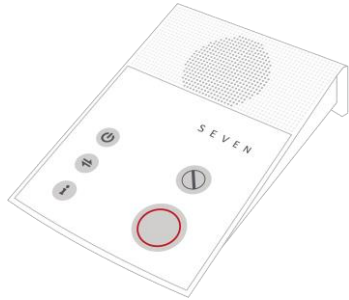
Connectivity Resilience and **Individualised Care** in the Digital World

Stuart Carroll – *Sales Director*

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TSA PRESENTATION

SEVEN

SEVEN is the future of telecare with cellular communication and dual SIM card slots for ultimate connectivity resilience. SEVEN offers superior interface and installer functions and reliability. SEVEN operates with existing Chiptech personal help buttons and peripherals for a comprehensive telecare offering.

WHO WE ARE

Chiptech is a privately owned assistive technology provider with over 20 years of experience in the industry and a person-centred approach to everything we do. We are at the forefront of the digital transformation in assistive technology with over 50,000 digital devices out in the field in the UK and over 350,000 globally.

CHIPTECH GO

Chiptech GO is a digital GPS Speech pendant with a fall detector. GO encourages you to have more independence in day-to-day activities, both at home and out and about. GO also connects to SEVEN for an elegant one pendant solution.

Resilience in Digital Technology
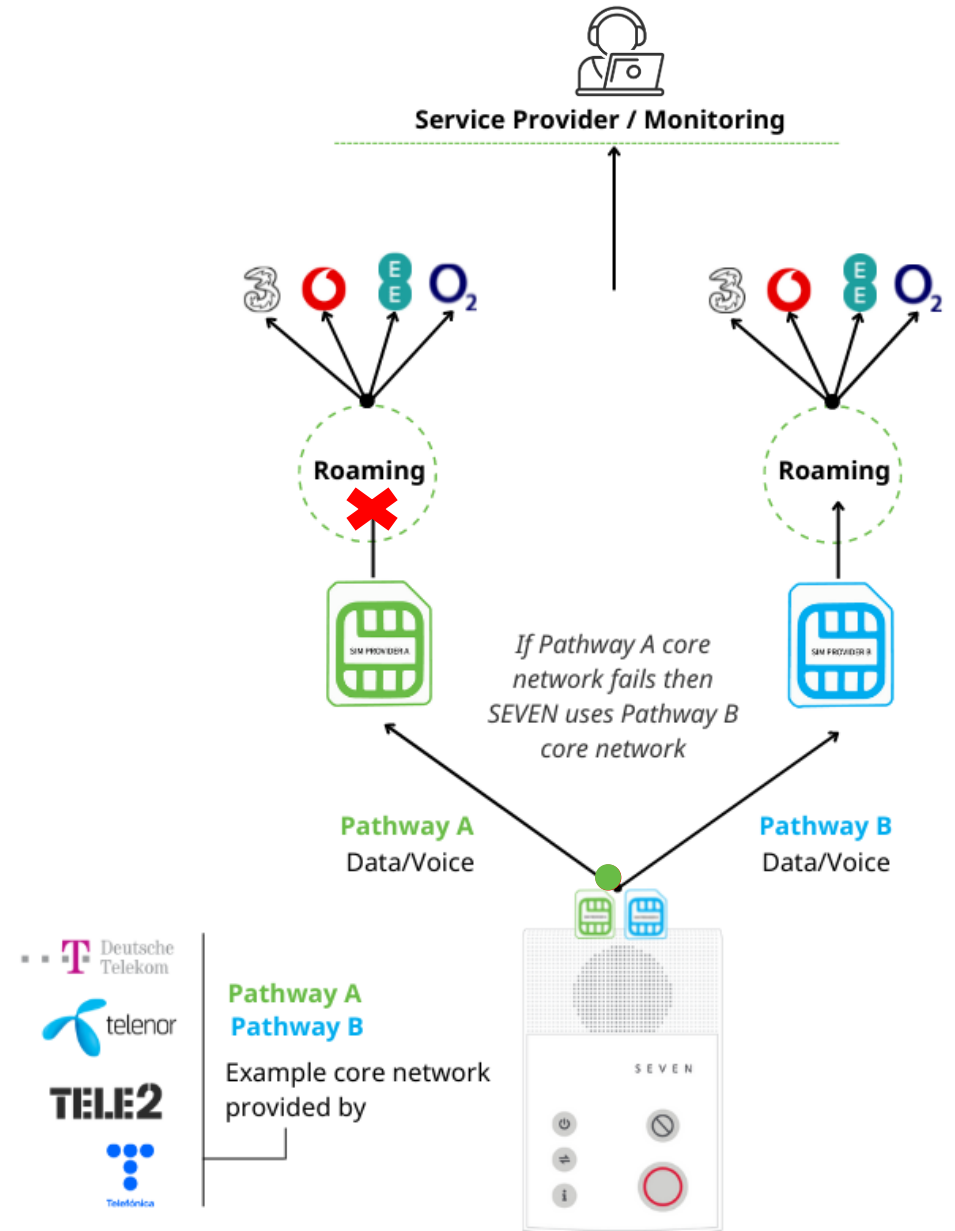
Roaming SIM & Algorithm

- Roaming SIMs are used to give your devices access to all four major Telecom Providers; EE, 3, O2, Vodaphone

- Roaming Algorithms within devices tell the SIM how and when to roam to ensure best connectivity

Unique Dual SIM

- To connect to one of the providers, data and voice traffic must be passed through a Core Network

- Should a Core Network Provider be unavailable, devices cannot access a Telecom Provider

- SEVEN is fitted with **Dual SIM** to ensure connectivity through a secondary SIM. This offers an alternate route to Telecom networks and **removes the single point of failure**

Individualised Care

Daily check button – simple button press to check in & confirm well-being **"I'm OK"**
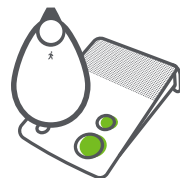
Personalised Configuration– Settings specific for those with cognitive impairments, dementia, lone workers and domestic violence contexts

Routine Reminders – Supporting people to live independently with routine support e.g "It is breakfast time", "It is time to take your medication"

System & Push Notifications – Automated and push notifications for system updates and personalised messages

Comprehensive, Adaptable System– Connection to GPS Pendant, Peripherals, Advanced Telecare for one universal adaptable system based on individual need

SEVEN KEY FEATURES

Installation/Monitoring Ease

Audio Assisted Installation– Voice-guided install process for governance and guidance. Multiple language options are available.

Setup and Branding– Configuration of devices and custom branding applied to devices prior to shipment to reduce pressure on pre-install resources

Installer Setup Menu – A voice guided installation setup menu for quick and easy setting changes such as volume, button brightness and pendant test intervals

Remote Updates – For updates, remote connection is available through SmartCare Cloud and Chiptech Wizard Remote Connect.

How good do **Community Housing TECS**'s new **Chiptech UK** Seven units look 😍? New branding looks great!

Who we work with – Monitoring and Supply

Monitoring

- We connect to all major monitoring centres
- All alarm events are fully mapped on every centre
- Best practice available to be shared through Chiptech customer groups
- Covering TS50134-9, SCAIP SS91100 and CONTACTID protocols

Interoperable

- We believe customers should have choice
- We work with best in class providers of technology
- We work with our competitors and believe in openness
- We provide solutions to meet new fire standards
- We provide modular systems for home and housing

Connectivity

- We do not lock customers into a SIM provider
- We stock all SIM variants offering EE, Vodafone, 3 and T-Mobile
- We configure and test all your units FREE OF CHARGE
- We provide best in class roaming Algorithms – always on
- We heartbeat to dual sources

Who we work with and what they say

Taking Care

age UK

Lifeline24
SUPPORTING YOU AT HOME

Borough Council of King's Lynn & West Norfolk

Herts Careline
Because independence is important

Nottingham City Homes

Cambridgeshire County Council

Tunstall

MEDeQUIP

NRS Healthcare

Norfolk County Council

Ashfield DISTRICT COUNCIL

Horsham District Council

Grand Union Housing Group

one and all onen hag oll CORNWALL COUNCIL

johnnie johnson HOUSING
living longer, living better

+ more.. Chiptech supply into LA, Housing, Insurance, Charity and Monitoring

Customers and Service Users

"In the next 12 months the size of this contract is expected to grow exponentially and they have demonstrated their ability to meet our requirements on an ever increasing scale.   The team at Chiptech are exceptional and have a refreshingly proactive approach to customer service and problem solving. We have worked with them to deliver unique and innovative solutions to our council partners and their willingness to work with us to help tailor their solutions to help us achieve our goals is fantastic."

"Our current very strong partnership, which has got us into such a positive position with Loved Ones, is a true testament to Chiptech's strong technical, customer and delivery focus – and your innovation pipeline is also a clear indication that you are thinking about (and delivering to) customer needs in a way that is genuinely unmatched in this industry "

"Overall I'm very impressed. It was easy to set up, easy to charge, comfortable to wear and the response from the monitoring team was quick and reassuring. They've thought of everything with GPS, fall-detection and by including a second pendant in the box. "
Trustpilot

"I bought the top of the range of alarms , GO ANYWHERE , with GPS. Excellent product and service during set up and testing. Very helpful and very pleasant to talk too . I have no hesitation to recommend this alarm"
Trustpilot

Any Questions?

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