

Community
Housing
Technology
Enabled Care
Services

COMMUNITY
HOUSING
Technology Enabled Care Services

About us

- 30 years / 26,000 connections / Over 6000 social housing properties
- 24-hour Monitoring & Response Centre based in Kidderminster.
- TECS Service – Proactive / Preventative
- Consultancy
- TECS Projects – Falls Prevention / TAPPI
- Assessments / Installation / On call “Maintenance” service
- Accredited Green/fully compliant status in all Standards and Service Delivery Modules of the Quality Standards Framework.
- One of the leading telecare and TECS providers in the country
- Deliver services to over 100 organizations within the Housing, Health, Social Care, Private, Education sectors.

Partnership Working

Tunstall


Canary Care

Alert-it
Care Alarm Technology


YOURmeds

miicare


TENDERTEC
connected caring

platform
housing group


TAPPI


HEART OF
WORCESTERSHIRE
COLLEGE

COMMUNITY
HOUSING
Technology Enabled Care Services

everon
Your Digital Partner

NHS
Herefordshire and Worcestershire
Health and Care
NHS Trust

TSA
The voice of technology
enabled care


worcestershire
county council

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RWG iCARE

BEANBAG


chiptech


cascade^{3d}

CAIR 10
10 new products in year 10

Challenges Seeking a new Schemes System

- Which one is the best one?
- Which one offers suitability and Flexibility?
- Which one offers value for money.
- Which one meets our tenants needs.

Everon

- Very similar to a dispersed alarm, but is a scheme alarm
- Can be removed to wall and moved within the property
- Pendant will alert if pressed and not near their base unit but is near another unit
- Shows the time
- Less buttons
- Offers a night light feature
- Pendant comes with falls detection within.
- Can programme door panel to come through to any phone during the day (Rather than on site staff)
- Easy to reset if a fault before calling
- App to accept, manage calls – no need for an additional phone.
- Fantastic customer services.



Digital Transformation

Advice

- Do not delay – 2025 deadline
- Speak to not only suppliers but providers that are already on their way.
- TSA can support / advise / direct
- Get all parties involved from Directors / Commissioners all the way to the service users and supportive networks.
- Plan for the future
- Journey will take time – plan for delays

Pitfalls on avoiding the journey

- Equipment will not work.
- Service offering will be affected.
- Service users / Tenants will be left at risk.



Thank you for
listening



David Fuente

TECS Coordinator

David.Fuente@communityhousing.co.uk